

## **Dear VIZIO Customer,**

Congratulations on your new VIZIO E420VL, E470VL, or E550VL television purchase. To get the most out of your new VIZIO HDTV, read these instructions before making any adjustments, and retain them for future reference. We hope you will experience many years of enjoyment from your new VIZIO HDTV High Definition Television.

For assistance, call 877-MYVIZIO (877-698-4946) or e-mail us at www.VIZIO.com.

To purchase or inquire about accessories and installation services for your VIZIO HDTV, visit our website at www.VIZIO.com or call toll free at 888-849-4623.

We recommend you register your VIZIO HDTV either at our website www.VIZIO.com or fill out and mail your registration card. For peace of mind and to protect your investment beyond the standard warranty, VIZIO offers on-site extended warranty service plans. These plans give additional coverage during the standard warranty period. Visit our website or call us to purchase a plan.

Write down the serial number located on the back of your HDTV for easy reference when obtaining warranty support:

Serial #:	Purchase Date

VIZIO is a registered trademark of VIZIO, Inc. dba V, Inc.

HDMI logo and "High Definition Multimedia Interface" are registered trademarks of HDMI Licensing LLC.

Manufactured under license from Dolby Laboratories.

Dolby and the double-D symbol are trademarks of Dolby Laboratories.





TruSurround HD and TruVolume are trademarks of SRS Labs, Inc.

TruSurround HD and TruVolume technologies are incorporated under license from SRS Labs, Inc.

This product qualifies for ENERGY STAR in the "factory default (Home Use)" setting and this is the setting in which power savings will be achieved. Changing the factory default picture setting or enabling other features will increase power consumption that could exceed the limits necessary to qualify for Energy Star rating.

THE TRADEMARKS SHOWN HEREIN ARE THE PROPERTY OF THEIR RESPECTIVE OWNERS; IMAGES USED ARE FOR ILLUSTRATION PURPOSES ONLY. VIZIO, THE V LOGO, WHERE VISION MEETS VALUE AND OTHER VIZIO TRADEMARKS ARE THE INTELLECTUAL PROPERTY OF VIZIO INC. PRODUCT SPECIFICATIONS ARE SUBJECT TO CHANGE WITHOUT NOTICE. © 2010 VIZIO INC. ALL RIGHTS RESERVED.

# **Important Safety Instructions**

Your HDTV is designed and manufactured to operate within defined design limits. Misuse may result in electric shock or fire. To prevent your HDTV from being damaged, the following rules should be observed for the installation, use, and maintenance of your HDTV. Read the following safety instructions before operating your HDTV. Keep these instructions in a safe place for future reference.

- To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your HDTV.
- Unplug the power cord before cleaning your HDTV. A damp cloth is sufficient for cleaning your HDTV. Do not use a liquid or a spray cleaner for cleaning your HDTV. Do not use abrasive cleaners.
- Always use the accessories recommended by the manufacturer to insure compatibility.
- When moving your HDTV from an area of low temperature to an area of high temperature, condensation may form in the housing. Wait before turning on your HDTV to avoid causing fire, electric shock, or component damage.
- Use only with the cart, stand, tripod, bracket, or table specified by
  manufacturer or sold with your HDTV. When a cart is used, use caution when
  moving the cart/HDTV combination to avoid injury from tip-over. Do not place
  your HDTV on an unstable cart, stand, or table. If your HDTV falls, it can injure a person and
  cause serious damage to your HDTV. Use only a cart or stand recommended by the
  manufacturer or sold with your HDTV.
- A distance of at least three feet should be maintained between your HDTV and any heat source, such as a radiator, heater, oven, amplifier etc. Do not install your HDTV close to smoke.
   Operating your HDTV close to smoke or moisture may cause fire or electric shock.
- Slots and openings in the back and bottom of the cabinet are provided for ventilation. To ensure
  reliable operation of your HDTV and to protect it from overheating, be sure these openings are
  not blocked or covered. Do not place your HDTV in a bookcase or cabinet unless proper
  ventilation is provided.
- Never push any object into the slots and openings on your HDTV cabinet. Do not place any
  objects on the top of your HDTV. Doing so could short circuit parts causing a fire or electric shock.
  Never spill liquids on your HDTV.
- Your HDTV should be operated only from the type of power source indicated on the label. If you
  are not sure of the type of power supplied to your home, consult your dealer or local power
  company.
- Do not apply pressure or throw objects at your HDTV. This may compromise the integrity of the display. The manufacturer's warranty does not cover user abuse or improper installations.
- The power cord must be replaced when using different voltage than the voltage specified. For more information, contact your dealer.
- Your HDTV is equipped with a three-pronged grounded plug (a plug with a third grounding pin). This plug will fit only into a grounded power outlet. This is a safety feature. If your outlet does not accommodate the three-pronged, have an electrician install the correct outlet, or use an adapter to ground your HDTV safely. Do not defeat the safety purpose of the grounded plug.
- When connected to a power outlet, power is always flowing into your HDTV. To totally disconnect power, unplug the power cord.



- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of un-isolated, dangerous voltage within the inside of your HDTV that may be of sufficient magnitude to constitute a risk of electric shock to persons.
- The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and servicing instructions in the literature accompanying your HDTV.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.

- The wall socket should be installed near your HDTV and easily accessible.
- Only power of the marked voltage can be used for your HDTV. Any other voltage than the specified voltage may cause fire or electric shock
- Do not touch the power cord during lightning. To avoid electric shock, avoid handling the power cord during electrical storms.
- Unplug your HDTV during a lightning storm or when it will not be used for long period of time. This will protect your HDTV from damage due to power surges.
- Do not attempt to repair or service your HDTV yourself. Opening or removing the back cover may
  expose you to high voltages, electric shock, and other hazards. If repair is required, contact your
  dealer and refer all servicing to qualified service personnel.
- Keep your HDTV away from moisture. Do not expose your HDTV to rain or moisture. If water penetrates into your HDTV, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
- Do not use your HDTV if any abnormality occurs. If any smoke or odor becomes apparent, unplug the power cord and contact your dealer immediately. Do not try to repair your HDTV yourself.
- Avoid using dropped or damaged appliances. If your HDTV is dropped and the housing is damaged, the internal components may function abnormally. Unplug the power cord immediately and contact your dealer for repair. Continued use of your HDTV may cause fire or electric shock.
- Do not install your HDTV in an area with heavy dust or high humidity. Operating your HDTV in environments with heavy dust or high humidity may cause fire or electric shock.
- Follow instructions for moving your HDTV. Ensure that the power cord and any other cables are unplugged before moving your HDTV.
- When unplugging your HDTV, hold the power plug, not the cord. Pulling on the power cord may damage the wires inside the cord and cause fire or electric shock. When your HDTV will not be used for an extended period of time, unplug the power cord.
- To reduce risk of electric shock, do not touch the connector with wet hands.
- Insert batteries in accordance with instructions. Incorrect polarities may cause the batteries to leak which can damage the remote control or injure the operator.
- If any of the following occurs, contact the dealer:
  - o The power cord fails or frays.
  - Liquid sprays or any object drops into your HDTV.
  - Your HDTV is exposed to rain or other moisture.
  - Your HDTV is dropped or damaged in any way.
  - o The performance of your HDTV changes substantially.

# **Television Antenna Connection Protection**

## **External Television Antenna Grounding**

If an outside antenna/satellite dish or cable system is to be connected to the TV, make sure that the antenna or cable system is electrically grounded to provide some protection against voltage surges and static charges.

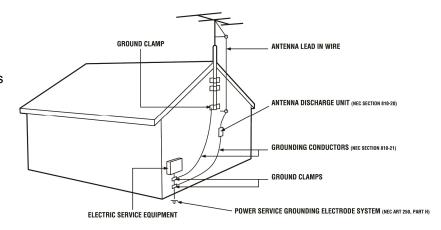
Article 810 of the National Electrical Code, ANSI/NFPSA 70, provides information with regard to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of the grounding conductors, location of antenna discharge unit, connection to grounding electrodes, and requirements of the grounding electrode.

#### **Lightning Protection**

For added protection of the TV during a lightning storm or when it is left unattended or unused for long periods of time, unplug the TV from the wall outlet and disconnect the antenna or cable system.

#### **Power Lines**

Do not locate the antenna near overhead light or power circuits, or where it could fall into such power lines or circuits.



Remember, the screen of the coaxial cable is intended to be connected to earth in the building installation.

# **Advisory of the DTV Transition**

The nationwide switch to digital television broadcasting will be complete on June 12, 2009, but your local television stations may switch sooner. After the switch, analog-only television sets that receive TV programming through an antenna will need a converter box to continue to receive over-the-air TV. Watch your local stations to find out when they will turn off their analog signal and switch to digital-only broadcasting. Analog-only TVs should continue to work as before to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players, and similar products.

For additional information, contact the parties listed below, as appropriate:

FCC (US Federal Communications Commission)

http://www.fcc.gov/

Phone: 1-888-CALL-FCC (1-888-225-5322) TTY: 1-888-TELL-FCC (1-888-835-5322)

Fax: 1-866-418-0232 E-mail: fccinfo@fcc.gov

NTIA (National Telecommunications and Information Administration) http://www.ntia.doc.gov/ 1-888-DTV-2009

Listings of US Television Stations http://www.high-techproductions.com/usTVstations.htm

**Note:** Your VIZIO HDTV is capable of receiving Digital Broadcasts, and no Digital Converter Box is required.

# **Table of Contents** CHAPTER 1 SETTING UP YOUR HDTV.......10 Attaching the E420VL TV Stand......11 Attaching the E470VL TV Stand......12 CHAPTER 2 BASIC CONTROLS AND CONNECTIONS......14 CHAPTER 3 VIZIO REMOTE CONTROL ......16 CHAPTER 4 GETTING STARTED.......19 CHAPTER 5 USING YOUR HDTV FOR THE FIRST TIME .......20 Viewing Digital TV Program Information ......21 CHAPTER 6 CONNECTING EQUIPMENT ......22 Connecting Your Cable or Satellite Box ......23 Using Component Video (Better)......24 Using Composite Video (Good)......24 Using Coaxial (Antenna) (Good)......24 Using Your Antenna or Digital Cable for Standard or Digital TV .......27 CHAPTER 7 VIEWING PICTURES......30 Viewing Pictures .......30

Slideshow Mode	
Repeat	3 <sup>2</sup>
Sort By	3 <sup>2</sup>
Duration	3 <sup>^</sup>
Slideshow Effect	
Thumbnail Size	
Info	
CHAPTER 8 ADJUSTING YOUR HDTV SETTINGS	32
Using the On-screen Display (OSD)	33
Input Menu	32
Wide Menu	
Normal	
Wide	
Zoom	
Panoramic	
Stretch	
CC (Closed Caption) Menu	
Analog Closed Caption	
Digital Closed Caption	
Digital CC Style	
Sleep Timer Menu	
Picture Menu	
Picture Mode	
Backlight	
Brightness	34
Contrast	
Color	35
Tint	35
Sharpness	35
More	
PIP Menu	
PIP Mode	
Source	
Position	
Size	
Audio	
Settings Menu	
Audio Menu	
Tuner	
Name Input	
Parental Controls	
Menu Language	
Time & Local Settings	
CEC	
Media Menu	
Slideshow Mode	
Repeat	
Sort By	
Duration	
Slideshow Effect	
Thumbnail Size	
Info	
Help Menu	
System Info	
Reset TV Settings	45

Clear Memory (Factory Default)	45
Start Setup Wizard	
CHAPTER 9 PROGRAMMING THE VIZIO UNIVERSAL REMOTE CONTROL	46
Using a Cable or Satellite Box Remote	46
Programming other devices	
Programming your Blu-Ray or DVD Player	
Programming your Home Theater System	
Programming your Cable or Satellite Set-Top Box	
Searching for Device Codes	
Reset Remote to Factory Settings	
Remote Control Codes	
Television Codes	
Cable Box Codes	
Satellite Receiver Codes	
PVR Codes DVD Player Codes	
Amplifier / Receiver / Tuner Codes	
Audio Accessory Codes	
VCR Codes	
CHAPTER 10 MAINTENANCE AND TROUBLESHOOTING	
Cleaning the TV and Remote Control	
Troubleshooting Guide Telephone & Technical Support	
Compliance	65 65
FCC Class B Radio Interference Statement	
CHAPTER 11 SPECIFICATIONS	66
E420VL Specifications	66
E470VL Specifications	67
E550VL Specifications	
Preset PC Resolutions	
Resolution through RGB Input	70
WARRANTY	71
INDEX	72

## **Opening the Package**

Your HDTV and its accompanying accessories are carefully packed in a cardboard carton that has been designed to protect it from transportation damage. After you have opened the carton, check that your HDTV is in good condition and that all of the contents are included.

The glass surface can easily be scratched or broken, so handle your HDTV gently and never place your HDTV with the glass facing downwards on a surface without protective padding.

**IMPORTANT:** Save the carton and packing material for future shipping.

## **Package Contents**

- VIZIO E420VL or E470VL or E550VL
- VIZIO remote control VR15 (E420VL only)
- VIZIO remote control VUR13 (E470VL and E550VL only)
- AA batteries for the VR15 remote control (2)
- AAA batteries for the VUR13 remote control (2)
- Power cord
- Detachable base with thumbscrew (E420VL and E470VL only)
- Quick Setup Guide
- Registration Card



#### **HDTV Accessories and Services**

Additional certified accessories for your HDTV are sold separately, including:

- Wall mounts
- High Definition cables
- Extra or replacement remote controls
- Sound Bars
- Blu-ray DVD Players

VIZIO also offers installation services and extended warranty services for your HDTV.

To purchase or inquire about additional accessories and services for your VIZIO HDTV, visit our website at www.VIZIO.com or call us toll free at **877-MYVIZIO** (877-698-4946).

Caution: Do not apply pressure or throw objects at your HDTV (including game controllers). This may compromise the integrity of the display. The manufacturer's warranty does not cover user abuse or improper installations.

# **Chapter 1 Setting Up Your HDTV**

- Read this user manual carefully before installing your HDTV.
- The power consumption of your HDTV is about 111W (E420VL); 134W (E470VL); 138W (E550VL) average. Use the included AC/DC power adapter. When an extension cord is required, use one with the correct power rating. The cord must be grounded and the grounding feature must not be compromised.
- Install your HDTV on a flat surface to avoid tipping.
- For proper ventilation, you must allow a 1" space between the back of your HDTV and the wall.
- Avoid installing your HDTV in places with high humidity, dust, or smoke so you do not shorten the service life of the electronic components.
- Install your HDTV in a level, landscape orientation, with the VIZIO logo at the bottom to prevent poor ventilation and excessive component damage.
- If you want to mount your HDTV on the wall, see below for additional information.
- Read this user manual carefully before installing your HDTV.

VIZIO offers professional installation services including home networking. Contact VIZIO for more information on these services at **877-MYVIZIO** (877-698-4946) or www.VIZIO.com.

# Attaching the E420VL TV Stand

Note: We strongly recommend that two people perform the setup and assembly due to the weight and size of the TV.

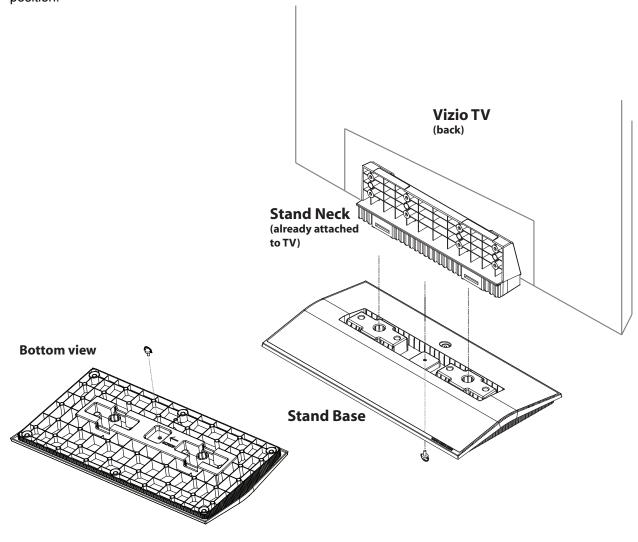
# Unpack the TV and stand base:

- 1. Remove the remote control, batteries, and power cord from the foam end caps.
- 2. Remove the two top foam end caps.
- 3. Remove the stand base from the packaging.
- 4. Remove the TV from the box and lay it face down on a clean, flat surface.

Note: Make sure that the surface is free of debris to prevent the TV screen from getting scratched.

## Attach the TV stand base:

- 1. Push the stand base onto the stand neck (already connected to TV).
- 2. On the bottom of the base, insert the thumb screw and tighten. Move the TV into an upright position.



# Attaching the E470VL TV Stand

Note: We strongly recommend that two people perform the setup and assembly due to the weight and size of the TV.

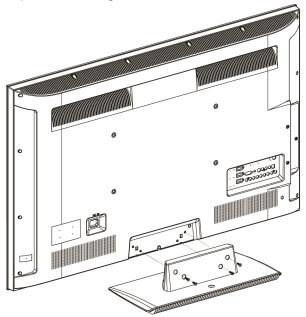
## **Unpack the TV and stand base:**

- 1. Remove the remote control, batteries, and power cord from the foam end caps.
- 2. Remove the two top foam end caps.
- 3. Remove the stand base from the packaging.
- 4. Remove the TV from the box and lay it face down on a clean, flat surface.

Note: Make sure that the surface is free of debris to prevent the TV screen from getting scratched.

## Attach the TV stand base:

- 1. Align the stand base to the back of the TV.
- 2. Insert the four screws provided and tighten.



# **Wall Mounting your HDTV**

Your HDTV can be mounted on the wall for viewing. If you choose to mount your HDTV on the wall, follow the instructions below.

1. Write down the serial number located on the back of your HDTV in the space provided on page 1 to

have it handy if you need to call for support.

- 2. Remove the stand base and neck:
  - a. Disconnect the cables from your HDTV.
  - b. Place your HDTV face down on a soft, flat surface to prevent damage to the screen.
  - c. Remove the six (6) screws holding the stand neck, and then remove the neck and base.

**Note:** To remove the base from the neck, unscrew thumbscrew on bottom.

- 3. Mount your HDTV on the wall:
  - a. Attach your HDTV to a wall mount (sold separately) using the mounting holes in the back panel of your HDTV.
  - Read the instructions that came with your specific wall mount to properly hang your HDTV.

Wall Mounting Specifications (E420VL & E470VL)		
Screw Size	M6	
Screw Length	20.0 mm	
Screw Pitch	1.0 mm	
Hole Pattern	VESA standard 200 x 200 mm spacing	

Wall Mounting Specifications (E550VL)		
Screw Size	M8	
Screw Length	25 mm	
Screw Pitch	1.25 mm	
Hole Pattern	VESA standard 400 x 200 mm spacing	





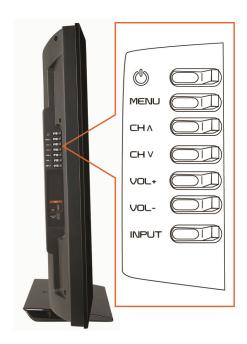
# **Chapter 2 Basic Controls and Connections**

## **Front Panel**

- Remote Control Sensor—Point the remote control directly at this window on the lower left corner of your HDTV for the best response to the remote signal.
- 2. **POWER 'VIZIO' LIGHT—**The VIZIO name lights white when powered on and orange when powered off.



## **Side Panel Controls**



**POWER (** U)—Turn your HDTV on by pressing the button once. Press the button again to turn your HDTV off.

**MENU**—Press to launch the on-screen menu. If a sub-menu is active, this button will proceed to the next level.

**CH** ▲/▼—Press to change the channels up or down. While the menu is active, these buttons function as up and down controls.

**VOL +** / - —Press to increase or decrease the speaker volume. While the menu is active, these buttons function as left and right controls.

**INPUT (ENTER)** —Press to cycle through the various devices connected to your TV (called Inputs). The inputs cycle in the following sequence: TV, AV, Comp, HDMI-1, HDMI-2, HDMI SIDE, RGB, and Media. After you have stepped through the entire sequence, you will return to the beginning.

Additionally, when the OSD is active, this button confirms the menu function to be adjusted.

## **Side Panel Connection**

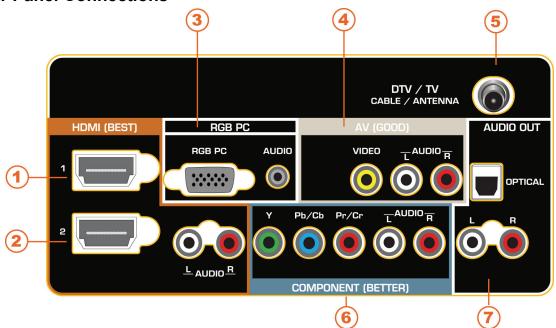
**HDMI**—Connect digital video devices such as a DVD player or Set-Top Box through this all digital connector. There are additional HDMI connectors on the back.

#### USB:

- Insert a FAT/FAT32 formatted USB drive to view pictures.
- Service port for use by a professional service technician.



## **Rear Panel Connections**



- 1. **HDMI 1—**Connect digital video devices such as a DVD player or Set-Top Box through this all digital connector. There is an additional HDMI connector on the side.
- 2. **HDMI 2 with L/R Audio—**Connect another digital video device such as a DVD player or Set-Top Box through this all digital connector. For users who want to connect to a DVI enabled device, use a DVI-HDMI cable and connect the analog audio output of the device to the **L / R AUDIO** here. Your VIZIO Certified HDMI-DVI cables are available for purchase from www.VIZIO.com or by calling **877-MYVIZIO** (877-698-4946).
- RGB PC—Connect the video and audio from a computer here. Connect a 1/8" mini plug stereo connector from the computer to the TV if you want the sound to come from the HDTV speakers.
- 4. **AV**—Connect composite video devices, such as a VCR or game console. Use the white and red connectors to connect the external audio from the same source.
- 5. **DTV/TV—** Connect to an antenna or digital cable source. For digital TV stations in your area visit www.antennaweb.org. For cable and satellite Set-Top boxes, we recommend that you use a HDMI or component cable connection for high definition image quality.
- 6. **COMPONENT (Y Pb/Cb Pr/Cr with L/R Audio)**—Connect component video devices such as a DVD Player or set top box here.
- AUDIO OUT:
  - OPTICAL—When digital TV is selected for viewing, the audio associated with the programming will be available on the S/PDIF Optical connector for connection to a VIZIO Sound Bar or your Home Theater system.
  - ANALOG L/R—Connect the audio from the HDTV to an external device, such as a home theater system, external amplifier, or stereo. Speakers cannot be connected directly here.

# **Chapter 3 VIZIO Remote Control**

# Installing the Batteries

- 1. Remove the battery cover.
- 2. Insert the batteries into the remote control. Make sure that you match the (+) and (-) symbols on the batteries with the (+) and (-) symbols inside the battery compartment.
- 3. Replace the battery cover.



## **Precautionary Tips for Inserting the Batteries:**

- Do not mix new and old batteries. This may result in cracking or leakage that may cause a fire or lead to personal injury.
- Inserting the batteries incorrectly may also result in cracking or leakage that may cause a fire or lead to personal injury.
- Dispose of batteries according to local hazardous waste regulations.
- Keep the batteries away from children and pets.

# **Remote Control Range**

- Point the remote control directly at this sensor for the best response to the remote signal.
- Do not place any obstacles between the remote control and the remote control sensor.
- The effective range of the remote control is approximately 22 feet (7 meters) from the front of the remote control sensor, 30° to the left and right, 20° up and down.



#### **VIZIO Remote Control Precautions**

- The remote control should be kept dry and away from heat sources. Avoid humidity.
- If the TV responds erratically to the remote control or does not respond at all, check the batteries. If the batteries are low or exhausted, replace them with fresh batteries.
- When not using the remote control for a long period of time, remove the batteries.
- Do not take the batteries apart, heat them, or throw them into a fire.
- Do not subject the remote control to undue physical stress, such as striking or dropping it.
- Do not attempt to clean the remote control with a volatile solvent. Wipe it with a clean, damp cloth.

## **E420VL Remote Control Buttons**

**POWER (** )—Press to turn the TV on from the Standby mode. Press it again to return to the Standby mode.

#### **CEC-Supported Buttons:**

CEC needs to be set up and enabled for these buttons to work. See *CEC* on page 44 for more information.

- (Record)—Press to begin recording on your CEC-supported device.
- II (Pause)—Press to pause playback on your CEC-supported device.
- ▶ (Play)—Press to start Playback on your CEC-supported device.
- (Stop)—Press to stop playback/recording on your CEC-supported device.
- I◀ (Previous)—Press to skip the previous track on your CEC-supported device.
- ◄ (Reverse)—Press to reverses playback on your CEC-supported device.
- ▶► (Fast Forward)—Press to fast forward playback on your CEC-supported device.
- ▶ (Next)—Press to skip to the next chapter on your CEC-supported device.

**EXIT**—Press to exit from open menus.

**MENU**—Press to open the On-Screen Display (OSD) menu.

**OK**—Press this button to display the Channel List. Press to confirm selections for On-Screen Display (OSD) menus.

**Silver Diamond** (represented by ▲ ▼ ◀ ▶ in the manual instructions)— Pressing up, down, left, or right on the points of the diamond are used to navigate the OSD menu. They will also be used as value settings when the slide bar is shown on the screen and option settings to turn a feature off or on.

**BACK**—Press to return to a previous OSD menu.

**GUIDE—**Press to display detailed program information when viewing a digital TV program.

**Color Buttons (Yellow, Blue, Red, & Green)—**These buttons currently do not operate any functions on your HDTV.

**VOL +/-**—Press to turn the volume up or down.

**MEDIA** – Use this button to access the USB drive to view your pictures.

**MUTE**—Press to turn the sound on and off.

**LAST**— Press to recall the previously viewed channel.

CH +/- —Press to change the channels up or down

**HDMI**—Press to select the HDMI input. Press repeatedly to cycle between both HDMI inputs.

AV—Press to select the AV input.

**TV**—Press to select the TV input.

**Number Button Pad**—Press to select a channel or enter a password.

**INPUT**—Press to cycle through the various devices connected to your TV (called Inputs). The inputs cycle in the following sequence: TV, AV, Comp, HDMI-1, HDMI-2, HDMI SIDE, RGB, and Media. After you have stepped through the entire sequence, you will return to the beginning.

- (DASH)—Press to insert a dash between the main and sub-channels.

For example, channel 28-2 would be selected by the button sequence 2, 8, DASH, 2.





## **E470VL & E550VL Remote Control Buttons**

**POWER (** )—Press to turn the TV on from the Standby mode. Press it again to return to the Standby mode.

#### **Device Buttons:**

- **DVD**—Press to select a DVD player that has been programmed to work with this remote. See page 46 to program your remote control.
- AUDIO—Press to select a Home Theater System or Audio Amplifier that has been programmed to work with this remote. See page 46 to program your remote control.
- CABLE—Press to select a cable or satellite Set-Top box that has been programmed to work with this remote. See page 46 to program your remote control.
- TV—Press to return to TV mode. If the remote is not working, press this button to return the functions back to TV.

#### **CEC-Supported Buttons:**

CEC needs to be set up and enabled for these buttons to work. See *CEC* on page 44 for more information.

- (Record)—Press to begin recording on your CEC-supported device.
- II (Pause)—Press to pause playback on your CEC-supported device.
- ▶ (Play)—Press to start Playback on your CEC-supported device.
- (Stop)—Press to stop playback/recording on your CEC-supported device.
- (Previous)—Press to skip the previous track on your CEC-supported device.
- ◄ (Reverse)—Press to reverses playback on your CEC-supported device.
- ▶► (Fast Forward)—Press to fast forward playback on your CEC-supported device.
- M (Next)—Press to skip to the next chapter on your CEC-supported device.

**EXIT**—Press to exit from open menus.

MENU—Press to open the On-Screen Display (OSD) menu.

**OK**—Press this button to display the Channel List. Press to confirm selections for On-Screen Display (OSD) menus.

**Silver Diamond** (represented by ▲ ▼ ◀ ▶ in the manual instructions)—Pressing up, down, left, or right on the points of the diamond are used to navigate the OSD menu. They will also be used as value settings when the slide bar is shown on the screen and option settings to turn a feature off or on.

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**Number Button Pad**—Press to select a channel or enter a password.

**INPUT**—Press to cycle through the various devices connected to your TV (called Inputs). The inputs cycle in the following sequence: TV, AV, Comp, HDMI-1, HDMI-2, HDMI SIDE, RGB, and Media. After you have stepped through the entire sequence, you will return to the beginning.

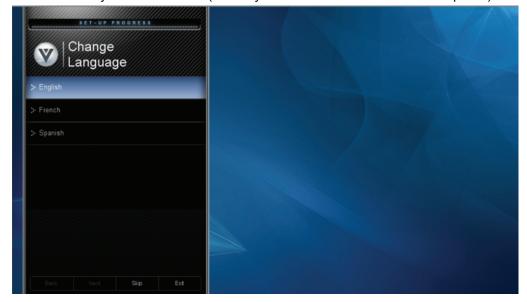
- (DASH)—Press to insert a dash between the main and sub-channels. For example, channel 28-2 would be selected by the button sequence 2, 8, DASH, 2.



# **Chapter 4 Getting Started**

Your HDTV has a built-in setup App that runs when you turn on your TV for the first time. Follow the on-screen directions to easily setup your new HDTV.

- 1. Insert the batteries into the remote control.
- Connect the power cord to the power cord connector on the back of your HDTV, and then plug the power cord into an AC wall socket.
- 3. Connect your devices to your HDTV (see Chapter 6 for detailed steps).
- 4. Turn on your TV. The Setup App will automatically play and guide your thru the initial setup of your HDTV. Use the Arrow and OK buttons to navigate through the setup App. During the setup process you will:
  - Choose your Menu language
  - Set the TV to Home Mode for the best picture and most efficient energy usage.
  - Set your Time Zone and Daylight Savings preferences
  - Add your TV channels (unless you have a Cable/Satellite Set-Top Box)

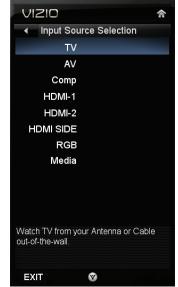


# **Chapter 5 Using your HDTV for the first time Select Input Source**

Select the input source for your HDTV by pressing the **INPUT** button on the remote control or the side of your TV. Pressing this button will cycle you through the following options: TV, AV, Comp, HDMI-1, HDMI-2, HDMI SIDE, RGB, and Media.

Turn on your device and you will see a picture on your HDTV. If there is no picture, make sure you have selected the correct input on your HDTV.

**Note:** If the selected device is RF connected, your HDTV needs to be in **TV** mode and on either channel 3 or channel 4 matching the channel which has been selected on the back of the VCR, Cable Box, External TV Tuner or Satellite Receiver. Refer to Owner or User's Manual of such equipment for details.



# Watching a TV Program

Before you start watching TV, make sure that any cable, satellite or off-air antenna connections are secure. Also, verify that the AC/DC power adapter is plugged into a correctly grounded electrical outlet or surge protector.

- 1. Press the power button on the remote control. The VIZIO logo on the front will light up white.
- Select the input to which your device is connected that provides TV programming (i.e. TV, HDMI, COMP).

**Note:** You should be able to see a picture. If you do not, make sure that all of your HDTV connections are secure and you have selected the correct video input source. Each press of the **INPUT** button on the remote control will cycle through the available inputs. Press the button until the input associated with the device you want to view is shown.

 When using the TV input, press the channel buttons on the remote control or the TV to change the channel. The channel buttons will not work if you are watching a program using HDMI, Component, or AV inputs.

# **Viewing Digital TV Program Information**

When the channel is changed or when you press the **GUIDE** button, an information header is shown over the picture for a few seconds. Each press of the **GUIDE** button will display more information about the program:





# **Chapter 6 Connecting Equipment**Which Video Connection Should I Use?

You have six options for connecting your video equipment box to your HDTV from a basic connection to the most advanced for digital displays. Based on your Home Theater configuration, you can decide which option is the right one for you.

Connection Quality (type)	Connector	Description
Best (digital)	HDMI	<b>HDMI</b> delivers the best image quality of any of the cable types available and it's all done over one cable. You get a great picture and cut down on your cable clutter. HDMI provides digital quality and amazing sound so if your TV has HDMI, this is the connection type you should be using.
Best (digital)  Good (analog)	•	Connect your <b>antenna</b> or <b>coaxial</b> cable to watch TV programming. This cable usually comes from your cable box or right out of the wall.
Best (analog)	VGA	The <b>RGB (VGA)</b> port allows you to connect your computer so you can use the TV as your monitor.
Better (analog)	Y Pb L Pr R	Component consists of three cables for transmitting video and two cables for transmitting audio: one red and one white. Component video provides a sharper image than Composite video and should be used instead of composite when possible. However, because it is still an analog connection, it won't provide the high-quality video and audio that HDMI can produce.
Good (analog)	VIDEO L R	Composite consists of one yellow cable for transmitting video and two cables for transmitting audio: one red and one white. It is capable of transmitting stereo sound and standard definition video (480i). While it provides a good image, it has lower image quality than HDMI or Composite. So try to use one of those connections first.

**Note:** To maintain the display quality, use a VIZIO certified HDMI cable. This cable is available in 6, 8, and 12 foot lengths. Visit www.vizio.com or call 1-888-VIZIOCE (1-888-849-4623) for details.

# **Connecting Your Cable or Satellite Box**

#### **Using HDMI (Best)**



Cable and Satellite Boxes that have a HDMI digital interface should be connected using HDMI for optimal results. To maintain image quality, use a VIZIO certified HDMI cable. This cable is available in 6, 15, and 30 foot lengths. Visit www.VIZIO.com or call **877-MYVIZIO** (877-698-4946) for details.

- 1. Turn off your HDTV and cable/satellite box.
- 2. Connect an HDMI cable to the **HDMI** output of your cable/satellite box and the other end to the **HDMI 1** or **2** jack on your HDTV.
- 3. Turn on the power to your HDTV and your cable/satellite box.
- 4. Select **HDMI-1**, **HDMI-2**, or **HDMI SIDE** using the **INPUT** button on the remote control or side of the TV.

#### Note:

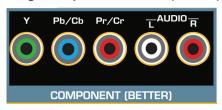
- The HDMI input on your HDTV supports High-bandwidth Digital Content Protection (HDCP).
   HDCP encrypts the transmission between the video source and the digital display for added security and protection.
- Refer to your cable/satellite Set-Top box user manual for more information about the video output requirements of the product or consult your cable or satellite operator.

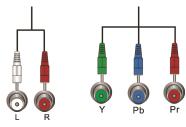
#### **HDMI Connections for Cable or Satellite Boxes with DVI**

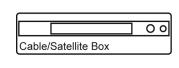


- 1. Turn off the power to your HDTV and HDTV cable/satellite box.
- 2. Using a HDMI-DVI cable, connect the DVI end to your cable/satellite box and the HDMI end to the **HDMI 2** jack on your HDTV.
- 3. Connect the audio cables (white and red) from the DVI audio output jacks on the cable/satellite box to the **HDMI 2 L** and **R AUDIO** jacks on your HDTV.
- 4. Turn on the power to your HDTV and your cable/satellite box.
- 5. Select **HDMI-2** using the **INPUT** button on the remote control or side of the TV.

## **Using Component Video (Better)**





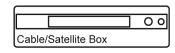


- 1. Turn off your HDTV and cable/satellite box.
- 2. Connect the component cables (green, blue, and red) from your cable/satellite box to the **COMPONENT** jacks on your HDTV.
- Connect the audio cables (white and red) from your Set-Top box to the COMPONENT L and R AUDIO jacks on your HDTV.
- 4. Turn on your HDTV and cable/satellite box.
- 5. Select **Comp** using the **INPUT** button on the remote control or side of the TV.

## **Using Composite Video (Good)**



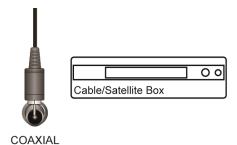




- 1. Turn off your HDTV and Set-Top box.
- 2. Connect the video cable (yellow) from your Set-Top box to the AV jack (yellow) on your HDTV.
- Connect the audio cables (white and red) on your Set-Top box to the AV L and R AUDIO jacks on your HDTV.
- 4. Turn on your HDTV and Set-Top box.
- 5. Select **AV** using the **INPUT** button on the remote control or side of the TV.

## **Using Coaxial (Antenna) (Good)**





- 1. Turn off the power to your HDTV.
- 2. Connect the coaxial (RF) connector from your antenna or digital cable to the **DTV/TV CABLE/ANTENNA** connector on your HDTV.
- 3. Turn on the power to your HDTV.
- Select TV using the INPUT button on the remote control or side of the TV.
- 5. Search for new channels. See *Auto Channel Scan* on page 24 for more information on scanning for channels.

# **Connecting Your DVD Player**

## **Using HDMI (Best)**







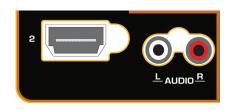
DVD players that have a HDMI digital interface should be connected using HDMI for optimal results. To maintain image quality, use a VIZIO certified HDMI cable. This cable is available in 6, 15, and 30 foot lengths. Visit www.VIZIO.com or call **877-MYVIZIO** (877-698-4946) for details.

- 1. Turn off your HDTV and DVD player.
- 2. Connect a HDMI cable to the HDMI output of your DVD player and the other end to the **HDMI 1** or **2** jack on your HDTV.
- 3. Turn on the power to your HDTV and your DVD player.
- 4. Select **HDMI-1**, **HDMI-2**, or **HDMI SIDE** using the **INPUT** button on the remote control or side of the TV.

#### Note:

- The HDMI input on your HDTV supports High-bandwidth Digital Content Protection (HDCP). HDCP encrypts the transmission between the video source and the digital display for added security and protection.
- Refer to your DVD player user manual for more information about the video output requirements.

## **HDMI Connections for DVD Players with DVI**



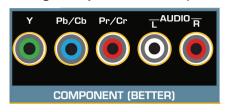


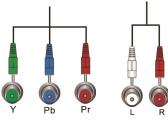




- 1. Turn off your HDTV and DVD player.
- Using a HDMI-DVI cable, connect the DVI end to your DVD player and the HDMI end to the HDMI 2 Jack on your HDTV.
- 3. Connect the audio cables (white and red) from the DVI audio output jacks on the DVD player to the **HDMI 2 L** and **R AUDIO** jacks on your HDTV.
- 4. Turn on the power to your HDTV and your DVD player.
- 5. Select **HDMI-2** using the **INPUT** button on the remote control or side of the TV.

## **Using Component Video (Better)**



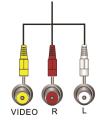


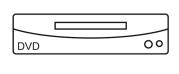


- 1. Turn off the power to your HDTV and DVD player.
- 2. Connect the component cable (green, blue, and red) from your DVD player to the **COMPONENT** jacks on your HDTV.
- 3. Connect the audio cables (white and red) from your DVD player to the **COMPONENT L** and **R AUDIO** jacks on your HDTV.
- 4. Turn on the power to your HDTV and DVD player.
- 5. Select **COMP** using the **INPUT** button on the remote control or side of the TV.

# **Using Composite (AV) Video (Good)**







- 1. Turn off the power to your HDTV and DVD player.
- 2. Connect the Video cable (yellow) from your DVD player to the AV jack on your HDTV.
- Connect the audio cables (white and red) on your DVD player to the AV L and R AUDIO jacks on your HDTV.
- 4. Turn on the power to your HDTV and DVD Player.
- 5. Select **AV** using the **INPUT** button on the remote control or side of the TV.

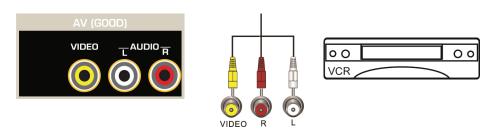
# Connecting Coaxial (RF)

## Using Your Antenna or Digital Cable for Standard or Digital TV



- 1. Turn off the power to your HDTV.
- Connect the coaxial (RF) connector from your antenna or cable to the DTV/TV CABLE/ANTENNA connector on your HDTV.
- 3. Turn on the power to your HDTV.
- 4. Select **TV** using the **INPUT** button on the remote control or side of the TV.
- Search for new channels. See Auto Channel Scan on page 40 for more information on scanning for channels.

# **Connecting Your VCR or Video Camera**



**Note:** Refer to your VCR or Video Camera user manual for more information about the video output requirements of the product.

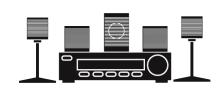
- 1. Turn off the power to your HDTV and VCR or video camera.
- 2. Connect the yellow AV cable from your VCR or video camera to the AV jack on your HDTV.
- Connect the audio cables on your VCR or video camera to the corresponding L and R AUDIO jacks on your HDTV.
- 4. Turn on the power to your HDTV and VCR or video camera.
- 5. Select **AV** using the **INPUT** button on the remote control or side of the TV.

# **Connecting a Home Theater System**

# **Using RCA**







- 1. Turn off the power to the HDTV and Receiver/Amp.
- Using an audio cable (white and red connectors), connect the cable to the audio input connectors on the Receiver/Amp and connect the other end to the AUDIO OUT audio connectors on the back of the HDTV.
- 3. Turn on the power to the HDTV and Receiver/Amp.
- 4. Press the **MENU** button on the remote control to open the On-Screen Display (OSD) menu.
- 5. Press ▼ on the remote control to highlight the Audio menu, and then press **OK** to select.
- 6. Press ▼ on the remote control to select **TV SPEAKERS**.
- 7. Press ▶ on the remote control to select **OFF** so the sound from the HDTV will be routed through your Receiver/Amp system.

#### Notes:

- Refer to your Receiver/Amp user manual to select the corresponding audio input.
- The audio output is not amplified and cannot be connected directly to external speakers.

# **Using Optical (S/PDIF)**





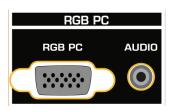


If your sound system has a S/PDIF (optical) digital audio input you can connect it from your sound system to the **OPTICAL** digital audio out on your HDTV. This is active when receiving audio with the programs being viewed no matter what input is being used.

- 1. Connect one end of the optical cable to optical connectors on the home theater and the other end to the **OPTICAL** jack on your HDTV.
- 2. Turn on the power to your HDTV and home theater.
- 3. Change the input on your home theater to optical. See your home theater user manual for more information.



# Connecting a Computer Using RGB (VGA)







- 1. Set computer to a resolution supported by your HDTV (see *Preset PC Resolutions* on page 70). If your computer supports it, we recommend 1920x1080.
- 2. Turn off the power to your HDTV and computer.
- 3. Connect the RGB (VGA) cable from your computer to the RGB PC jack on of your HDTV.
- Connect the 1/8-inch audio cable from your computer to the RGB PC Audio jack on your HDTV.
  This step is optional and only needed if you want to transmit audio from the computer through the
  TV.
- 5. Turn on the power to your HDTV and computer.
- 6. Select **RGB** (VGA) using the **INPUT** button on the remote control or side of the TV.

Note: Refer to your PC computer user manual for more information about the video output requirements.

## **Using HDMI**







- 1. Turn off your HDTV and computer.
- 2. Connect a HDMI cable to the HDMI output of your computer and the other end to the **HDMI 3** jack on your HDTV.
- 3. Connect the audio cables (white and red) from the audio output jacks on the computer to the **HDMI 2 L** and **R AUDIO** jacks on your HDTV.
- 4. Turn on the power to your HDTV and your computer.
- 5. Select **HDMI-2** using the **INPUT** button on the remote control or side of the TV.

# **Chapter 7 Viewing Pictures**

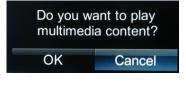
Connect a USB flash drive to the USB port on your HDTV to view pictures.

- USB drives that are USB 2.0 and FAT or FAT32 are supported. The USB Port does not support
  external hard drives or USB hubs.
- If your USB drive is oversized and does not physically fit in the USB port, use a USB extension cable. Connect one end of the cable to your USB drive and the other end to the USB port.
- Supported file extensions include .jpg and .jpeg.

**Note:** Even the supported format files listed above may or may not play properly or completely, depending on the USB device, bit rate stream, and other content characteristics, as well as other factors.

# **Viewing Pictures**

- Insert a USB device with digital content containing photos into the USB port on the side of your HDTV. If a USB device is already connected, press **MENU** on the remote control and select *Media*. A message will appear asking if you want to play multimedia content.
- 2. Press ◀ or ▶ to highlight **OK**, and then press **OK** to select it. The *Picture* folder will be displayed.
- 3. Press **OK** to select it. A menu will be displayed showing the folders and files that are on your USB device.
- 4. Press ◀ or ▶ to highlight the folder or file you want to play, and then press **OK** to select it. The file will play. See *Adjusting Photo Settings* on page 31 below to adjust various settings including setting up a slideshow and setting picture duration.
- 5. When finished, press **MEDIA** once to return to the previous screen or repeatedly to return to the main menu.





# **Adjusting Photo Settings**

When viewing pictures you can adjust various settings, including slideshow, picture duration, etc.

- 1. Insert a USB device containing pictures and select the folder or files that you want to play.
- 2. Press MENU. The Picture menu will be displayed.
- 3. Press ▲ or ▼ on the remote control to highlight a Picture menu option, and then press ◀ or ► to adjust the setting.
- 4. Press **MENU** once to close the menu.

#### Slideshow Mode

Choose from **Shuffle**, **Single**, and **Sequence** to set the slideshow mode. Press **OK** to start and stop the slideshow.

- Single will display one picture selected from the thumbnails for the
  interval set in the *Duration* option and return to the thumbnails. If
  the *Repeat* option is set to **On**, the selected picture will be
  displayed until you press **EXIT**.
- **Sequence** will show your pictures in the order they are listed on your USB device until you stop the slideshow.
- Shuffle will show your pictures in random order until you stop the slideshow.

#### Repeat

Choose from On or Off to repeat the slideshow.

## **Sort By**

You can choose to sort the pictures on the USB device by **Photo Date**, **File Date**, or alphabetically (**File A-Z**).

#### **Duration**

Set the amount of time the picture will remain on the screen during the slideshow. Choose a time between 5 seconds and 32 seconds.

#### Slideshow Effect

Choose from Random, Dissolve, Wipe Right, Wipe Left, Wipe Up, Wipe Down, Box In, or Box Out to set the transition type when changing from one picture to another during a slideshow.

#### **Thumbnail Size**

Set the size of the preview pictures (thumbnails) in the menu. Choose from Small, Medium, or Large.

#### Info

When set to **On**, information about the picture briefly appears on your HDTV.



# **Chapter 8 Adjusting Your HDTV Settings**

# Using the On-screen Display (OSD)

The remote control or the control buttons on the side of the TV can control all the function settings. The *OSD* allows you to adjust contrast, brightness and other settings. The TV will save changes made to the settings, even if the TV is turned off.

The OSD consists of several menu options. The main menu options may vary depending on your selected input source.

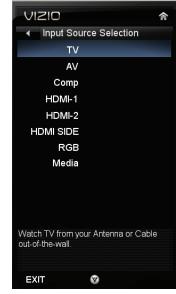
**Note:** Some of the main menu options may have additional submenus, for example, the TV Rating submenu for Parental Controls.

- 1. Press **MENU**. The *OSD* opens.
- 2. Press ◀, ▶, ▲, or ▼ on the remote control to select one of the menu options:
  - Input
  - Wide
  - CC
  - Sleep Timer
  - Picture
  - PIP
  - Settings
  - Media
  - Help
- 3. Press **OK** to select the option or feature you want to adjust.
- 4. After the menu option is displayed, press ▲ or ▼ on the remote control to select one of the items to adjust.
- 5. Press **OK** to select it, and then press **◄**, **▶**, **▲**, or **▼** to adjust the selection.
- 6. Press **BACK** once to return to the previous screen. To return to your program once adjustments have been completed, you can do one of the following:
  - a. Press the **EXIT** button on the remote control.

# **Input Menu**

Select the Input Source for your HDTV. Choose from *TV, AV, Comp, HDMI-1, HDMI-2, HDMI SIDE, RGB, and Media.* 



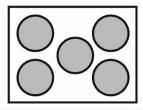


#### Wide Menu

Select how the picture displays on the screen. As you select an option, you will see the screen adjusting to the different sizes. The options vary depending on the selected input and the TV program:

#### Normal

The original 4:3 aspect ratio (1.33:1 source) is preserved, so black bars are added to the left and right of the display image. Standard TV broadcasts are displayed with a 4:3 Aspect Ratio. Movies in 4:3 Aspect Ratio may be referred to as pan-and-scan or full frame. These movies were originally filmed in 16:9 (widescreen), and then modified to fit a traditional TV screen (4:3).



#### Wide

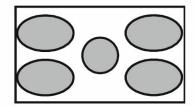
Wide mode allows you to view the entire picture. This is recommended for HDMI and RGB (Computer) viewing so you can see the complete picture without the image overstretching beyond the viewing area. For 720p, 1080i, 1080p only.

#### Zoom

Zoom mode will "zoom in" to the center of the image, allowing 4:3 images to be viewed in original aspect ratio without stretching the black bars. The top and the bottom of the image are cropped out, though.

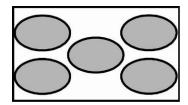
#### **Panoramic**

When watching a standard broadcast or full frame movie in this mode, the 4:3 Aspect Ratio (1.33:1 source) display image is stretched horizontally on the left and right sides to fill the TV screen. The center of the image is not stretched.



#### Stretch

When watching a widescreen program (1.78:1 source) with black bars on the sides, the display image will stretch to fill the TV screen. People will appear wider than they really are. If you are watching a widescreen (1.85:1 or 2.35:1 source) program or movie, there will still be black bars at the top and bottom. This mode is available only when watching a widescreen program.



# **CC (Closed Caption) Menu**

Adjust closed caption options.

## **Analog Closed Caption**

The CC feature is available when watching regular analog TV. Select from **Off**, **CC1**, **CC2**, **CC3**, and **CC4**. Closed Caption for regular TV is usually **CC1** or **CC2**.

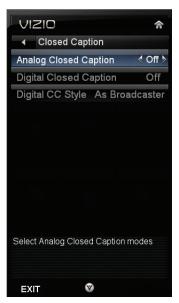
## **Digital Closed Caption**

The CC feature is available when watching digital TV. Select from CC1, CC2, CC3, CC4, or CS1, CS2, CS3, CS4, CS5, CS6, or Off.

## **Digital CC Style**

The Digital CC Style feature is available when watching digital TV.

- Caption Style: Select either As Broadcaster or Custom. If Custom is selected you can customize the way Closed Caption is displayed. The options available are:
- Text Size: Make CC text larger or smaller.
- Color: Choose a text color for CC display
- Opacity: Make text more or less transparent.
- **BG Color:** Choose a background color for CC text.
- BG Opacity: Make the background for CC text more or less transparent.
- Window Color: Choose a text frame color for CC text.
- Window Opacity: Make the text frame for CC text more or less transparent.



# **Sleep Timer Menu**

Select the timer to turn off the TV in 30, 60, 90, 120 or 180 minutes.

#### **Picture Menu**

Adjust picture options including brightness, contrast, and advanced picture settings.

#### **Picture Mode**

Choose from **Standard, Movie, Game, Vivid, Football, Golf, Basketball,** or **Custom**. Each input (i.e. HDMI, COMP, etc) remembers the custom setting you created. Select **Custom** to manually adjust *Backlight, Brightness, Contrast, Color, Tint, Sharpness*, and to access the *More* menu where further adjustments can be made.

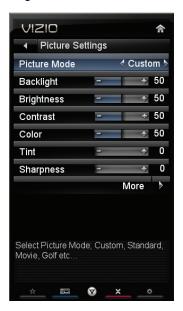
#### **Backlight**

Adjust the brightness to affect the overall brilliance of the picture not the Brightness (black level) or Contrast (white level) of the picture.

#### **Brightness**

Adjust black levels in the picture. If the brightness is too low you will not be able to see the detail in darker parts of the picture and if the brightness is too high the picture will look washed out.

**Note:** Brightness is only available when *Picture Mode* is set to **Custom**.



#### Contrast

Adjust the white levels in the picture. If the contrast is too low the picture will look washed out and if the contrast is too high you will not be able to see any detail in the bright parts of a picture.

Note: Contrast is only available when Picture Mode is set to Custom.

#### Color

Adjust the amount of color in the picture.

Note: Color is only available when *Picture Mode* is set to **Custom**.

#### Tint

Adjust the hue of the picture. The easiest way to set tint is to look at flesh tones and adjust for a realistic appearance. In most cases, the default middle position is correct. If people's faces look too orange try reducing the level of color first.

**Note:** Tint is only available when *Picture Mode* is set to **Custom**.

#### **Sharpness**

Adjust the sharpness of the edges of elements in the picture. It does not produce detail that otherwise does not exist. This adjustment is helpful when viewing Standard Definition sources.

Note: Sharpness is only available when *Picture Mode* is set to **Custom**.

#### More

Select **More** to adjust advanced options for fine tuning the picture.

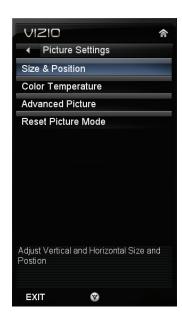
**Note:** The *More* menu is only available when *Picture Mode* is set to **Custom**.

#### Size & Position

To select the options in the Size & Position sub-menu, press **OK**. A new menu will be displayed showing the following Size & Position settings:

- Horiz. Position
  - Adjust the horizontal position of the picture.
- Vertical Position
  - Adjust the vertical position of the picture.
- Horizontal Size
  - Adjust the horizontal size of the picture.
- Vertical Size
  - Adjust the vertical size of the picture.

Note: The Size & Position function is only available in HDMI, Component, or RGB modes.



#### **Color Temperature**

Color Temperature is the "warmness" or "coolness" of the white areas of the picture. Choose from **Custom**, **Cool**, **Normal**, or **Computer**. **Normal** is the setting for television broadcasting. **Custom** allows you to set a preset calibrated for a white point to suit individual preferences. **Cool** produces a blue-hued image. **Computer** sets the white point at the established setting for a computer display (9300K). Each preset may also be adjusted for a customized setting.

#### **Advanced Picture**

To select the options in the Advanced Picture sub-menu, press **OK**. A new menu will be displayed showing the advanced functions available for fine tuning of the picture.

#### • Smooth Motion Effect

The Smooth Motion<sup>™</sup> Effect option activates Motion Estimation/Motion Compensation (ME/MC), which suppresses motion judder, or "stuttering" of the image when the camera pans across a scene, or there is horizontal motion in the scene. Choose from **Off**, **Low**, **Middle**, or **High**.

#### • Real Cinema Mode

The Real Cinema Mode option allows selection of the type of compensation used for the Smooth Motion<sup>TM</sup> Effect option. Choose from **Off**, **Precision** and **Smooth**.

#### Noise Reduction

This feature diminishes picture artifacts caused by the digitizing of image motion content that may be present in the picture. Choose from **Off**, **Low**, **Medium**, or **High**.

#### MPEG NR

Reduces white areas between color boundaries. Choose from **Off**, **Low**, **Medium** or **Strong**.

#### • Color Enhancement

This feature increases the picture reproduction performance of the picture by reducing oversaturation of certain colors and improving flesh tones. Choose from **Off**, **Normal**, **Rich Color**, **Grn/Flesh**, and **Grn/Blue**.

#### Adaptive Luma

Large areas of brightness in the picture will result in a higher Average Picture Level (APL) and the overall picture will look too light. This feature will lower the APL to counteract this effect. Choose from **Off**, **Low**, **Medium**, **Strong**, or **Extend**.

#### Film Mode

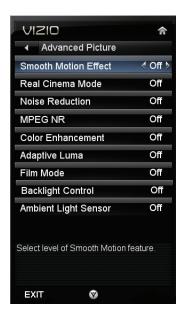
Choose from **Off** or **Auto**. When set to **Off** it will stay at 60 fps. When set to **Auto**, the TV will detect the cadence (for example at 24 frames/second for film, or normal video at 60 fps).

#### Backlight Control

Set this feature to **OFF**, **DCR**, or **OPC**. **DCR** (Dynamic Contrast Ratio) improves the black level performance and increases contrast ratio. **OPC** (Optimum Power Control) Reduces power consumption while maintaining the same picture brightness.

## • Ambient Light Sensor

Choose **Off, Low, Medium,** or **High**. When set to **Low, Medium,** or **High**, your HDTV will automatically adjust to light changes in the room.



# **Reset Picture Mode**

Return all Picture settings to factory default. A screen will come up to confirm your selection or to cancel it. Press  $\triangleleft$  or  $\triangleright$  to make the selection, and then press **OK** to accept it.

Note: Only settings under the Picture will be reset.

# **PIP Menu**

Your TV features PIP mode so you can watch two pictures at the same time. One picture is displayed as the full screen (main screen) and the other picture is displayed in a small window (sub screen).

Note: PIP is only available when the Rating Enable option in Parental Controls is set to Off.

# **PIP Mode**

Select from **Off**, **PIP** (Picture-inside-picture) or **POP** (Picture-outside-picture). In **PIP** mode a smaller subscreen is displayed on top of the main screen. In **POP** mode the main screen and sub-screen are of equal size and are positioned side-by-side.

#### Source

Select the input source for the sub-screen. The input sources available will vary according to which input is used for the main screen.

"- Indicates which inputs are available for PIP and POP modes.

SUB	TV	AV (Composite)	Component	HDMI-1 HDMI-2 HDMI SIDE	RGB (Computer)
TV			✓	✓	✓
AV (Composite)			✓	✓	✓
Component	✓	✓		✓	
HDMI-1	✓	✓	✓		✓
HDMI-2	✓	✓	✓		✓
HDMI Side	✓	✓	✓		✓
RGB (Computer)	✓	✓		✓	

#### **Position**

Select where you want the PIP screen positioned over the main screen. Choose from **Top Left**, **Top Right**, **Bottom Left**, and **Bottom Right**.

### Size

Set the size of the PIP window. Choose from Small, Medium or Large.

# Audio

Select which source will play the audio. Choose from the Main screen or the PIP (sub) screen.

# **Settings Menu**

Adjust various options including audio settings, scanning for channels, parental controls, date and time, and more.

### **Audio Menu**

Adjust audio options including balance, equalizer, and advanced audio settings.

### **Audio Mode**

Choose from Flat, Rock, Pop, Classic or Jazz.

# **Balance**

Adjust the sound to the left or the right.

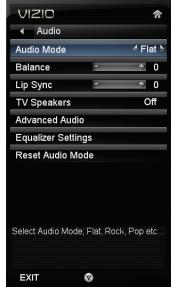
# Lip Sync

Lip Sync is designed to adjust the audio of the program being viewed so that it matches the movement of the lips of someone talking on the screen.

# **TV Speakers**

Turn the internal speakers On or Off. You may want to turn the internal speakers off when listening to the audio through your Home Theater System.





# **Advanced Audio**

To select the options in the Advanced Audio sub-menu, press **OK**. A new menu will be displayed showing the advanced functions available for fine tuning of the audio.

#### SRS TruSurround HD

When watching TV or a movie, TruSurround HD™ creates an immersive surround sound experience from only two speakers and provides rich bass, clear dialog and high frequency detail. Note: When SRS TruSurround HD is ON, Equalizer adjustments are not available.

#### SRS TruVolume

When the programming switches to a commercial or when changing from channel to channel, volume fluctuations occur. When turned ON, SRS TruVolume™ provides the listener with a comfortable and consistent volume level. Turn this option off when listening to music.

# Digital Audio Out

This option allows selection of the type of processing for the S/PDIF (Optical connector) when used with a Receiver/Amplifier/Home Theater system. Select to choose from OFF, Dolby Digital or PCM.

# Analog Audio Out

This option sets the volume control properties when using the RCA (white and red) connectors as audio line out to connect a Receiver/Amplifier/Home Theater system. Choose from Fixed or Variable. When set to Variable, volume from the external speakers will change according to the volume setting on the TV. If it is set to Fixed, the volume can only be changed by the settings on the external stereo system.

# **Equalizer Settings**

To select the options in the Equalizer Settings sub-menu, press **OK**. A new menu will be displayed showing the available equalizer functions. Press ◀ or ▶ to select *Basic* or *Advanced*.

### • EQ Mode (Basic)

Adjust Bass and Treble.

### EQ Mode (Advanced)

Adjust volumes of different frequencies.

Starting from lowest to the highest, they are 120 Hz, 500Hz, 1.5 kHz, 5 kHz and 10 kHz.

- Use ▲ or ▼ to adjust the selected frequency to your preference. Values above 0



will boost the frequency and values below 0 will attenuate the frequency.

Note: The Equalizer adjustment will only be available when SRS TSHD is set to Off.



# **Reset Audio Mode**

Return all Audio settings to factory default. A screen will come up to confirm your selection or to cancel it. Press ◀ or ▶ to make the selection, and then press OK to accept it.

Note: Only settings under the Audio menu will be reset.

#### **Tuner**

**Note:** The tuner option can only be selected when your HDTV is in TV input mode.

#### **Tuner Mode**

Select Cable or Antenna depending upon which you have attached to the DTV / TV Input.

# **Auto Channel Scan**

Automatically search for TV channels that are available in your area. Be sure to first select the correct tuner mode above. The TV will search for analog and digital channels. When the search is done, press **OK** to begin watching your programs.

#### **Partial Channel Search**

If you believe channels are missed from the auto search, you can do a partial channel search to look for channel in a certain channel range again. Select to scan for Analog, Digital, or both Analog/Digital channels, then press ▼ to highlight the "From" and "To" selection. Press ► to select the range of channel numbers you want to start searching in. Press **OK** to start channel search.

# **Add Analog Channel**

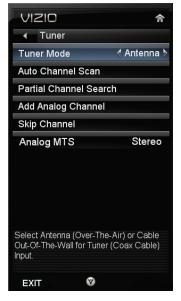
If your are in fringe/marginal reception areas or you want to receive local broadcasts where *Auto Channel Search* may not pick up the signals you can manually add channels. Press **OK** and a new menu will open. Enter the channel number, press ▼ to select *Add Channel*, and then press **OK** to add the channel.

# Skip Channel

After the TV has stored all of the available digital channels in memory you will find that some channels are too weak to watch comfortably or they may be channels you do not want to see. Press **OK** to select the channel to be skipped when using the CH ▲ or CH ▼ button. An X will appear in channels you have selected to skip. You will still be able to select this channel using the number buttons on the remote control.

# **Analog MTS**

This feature allows you to select the different languages the broadcaster is transmitting the audio with the program you are watching. This signal is usually Spanish. Choose from **Mono**, **Stereo**, or **SAP**.





# Name Input

This feature makes it easier for you to recognize the devices you have connected to your HDTV when you press **INPUT**. For example, if you have a Blu-Ray DVD player connected to the HDMI-1 input, you can have the input label read *HDMI-1 BluRay* instead of just *HDMI-1*. You can select from 10 preset labels.

# To use one of the 10 preset labels:

- Select Input Source, and then press **OK** to show the list of inputs
- 2. Press ▼ to select the input label you want to change, and then press **OK**.
- 3. Press ▼ to select *Input Labels*, and then press **OK** to show the list of 10 preset labels.
- 4. Press ▼ to select the new input label name, and then press **OK**.



### **Parental Controls**

If you want to restrict certain channel and program viewing, you can do this by turning on the Parental Control. Selected programs, movies and channels can then be made available only after an authorized password has been entered and accepted by the TV.

To select the options in the Parental sub-menu, press **OK** and then create and/or enter a password. A new menu will be displayed showing the following Parental settings:

**Note:** The Parental menu does not appear when the input mode is set to HDMI or RGB.

# **Rating Enable**

This feature does not operate on this TV.

# **Channel Locks**

Block individual channels from being displayed.



#### **USA-TV**

Note: When Rating Enable is OFF, the USA-TV Rating adjustments are not available.

Press **OK** to block (locked) or allow (unlocked) channels by the following US TV ratings:

TV-Y - All children

TV-Y7 – Older children

TV-G - General audience

TV-PG - Guidance suggested

TV-14 - Strongly cautioned

TV-MA - Mature audience

You can also customize the TV ratings for the following content:

A - All sub-ratings

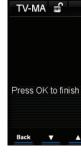
FV - Fantasy violence

D - Sexual dialog

L – Adult language

S - Sexual situations

V - Violence



VIZIO

TV-Y7

TV-G

TV-PG 💣

TV-14 🚅

◆ Parental Controls

USA - TV

All FV D L S

#### **USA-Movie**

**Note:** When Rating Enable is **OFF**, USA-Movie Rating adjustments are not available.

Press the **OK** button to block (locked) or allow (unlocked) channels by the following US Movie ratings:

G - General audience

PG - Parental guidance suggested

PG-13 – Recommended for children 13 years of age or older

R – Mature audience

NC-17 - No one under 17 years of age

X – No one under 17 years of age

# **CAN-English**

Note: When Rating Enable is **OFF**, Canadian English Rating adjustments are not available.



Press the **OK** button to block (locked) or allow (unlocked) channels by the following Canadian English ratings:

C - Children

C8+ - Children 8 years or older

G – General Programming, suitable for all audiences

PG - Parental guidance

14+ - Viewers 14 years or older

18+ - Adult programming

# **CAN-French**

Note: When Rating Enable is **OFF**, Canadian French Rating adjustments are not available.

Press the **OK** button to block (locked) or allow (unlocked) channels by the following Canadian French ratings:

G - General audience

8 ans+ - General - not recommended for young children

13 ans+ - Not suitable for children under 13 years of age

16 ans+ - Not suitable for under 16 years of age

18 ans+ - Adults only

# **Alt Rating Region**

This is reserved for future use in the event the parental control system is ever updated. Your HDTV will be able to receive and update the new rating system to it.

# **Block Unrated TV**

Block programming that does not have a rating.

# Change PIN (Password)

Enter a new, 4-digit password using the number buttons on the remote control. Enter it a second time to confirm you entered it correctly.

**Note:** Make sure you write down and store the new password in a secure place. The *Reset Locks* feature does NOT reset the password.

# 

# **RESET LOCKS**

Return all Parental Control lock settings to factory default. A screen will come up to confirm your selection or to cancel it. Press ◀ or ▶ to make the selection, and then press **OK** to accept it.



# Menu Language

Select to change the language of the menu. The default is **English**. You can also select **French** or **Spanish**.

# **Time & Local Settings**

### **Time Zone**

Setting the correct Time Zone for your area will ensure that the correct time is shown after pressing the **GUIDE** button on the remote control.

### Daylight Saving

Setting the daylight saving time for your area will ensure that the correct time is shown after pressing the **GUIDE** button on the remote control.

# **CEC**

Consumer Electronics Control allows you to control other devices using your HDTV remote control when those devices are connected via HDMI. For example, if a CEC-supported Blu-ray DVD player is connected to your HDTV through HDMI-2 and that player is powered on, your HDTV will automatically

change to the HDMI-2 input. Similarly, if your HDTV is powered on first and your change the input to HDMI-2, your Blu-ray player will automatically power on.

Also, you can control your CEC-supported device using the transport keys on your HDTV remote control (e.g. Play, Stop, Prev, etc.). When you press one of the buttons on your HDTV, the action will occur on your device.

Contact your devices' user manual or manufacturer to check whether your device supports CEC.

### **CEC Function**

Turn CEC On or Off. When set to Off, your HDTV will not send or receive any CEC commands.

# **Device Discovery**

Register device with TV. Before CEC will work, perform a Device Discovery to see if there are any CEC supported devices connected to your HDTV.



# Media Menu

When viewing pictures you can adjust various settings, including slideshow, picture duration, etc.

- 1. Insert a USB device containing pictures and select the folder or files that you want to play.
- 2. Press **MENU**. The Picture menu will be displayed.
- 3. Press ▲ or ▼ on the remote control to highlight a Picture menu option, and then press ◀ or ► to adjust the setting.
- 4. Press **MENU** once to close the menu.

### **Slideshow Mode**

Choose from **Shuffle**, **Single**, and **Sequence** to set the slideshow mode. Press **OK** to begin the slideshow. Press **EXIT** to stop the slideshow.

- **Single** will display one picture selected from the thumbnails for the interval set in the *Duration* option and return to the thumbnails. If the *Repeat* option is set to **On**, the selected picture will be displayed until you press **EXIT**.
- **Sequence** will show your pictures in the order they are listed on your USB device until you stop the slideshow.
- Shuffle will show your pictures in random order until you stop the slideshow.

### Repeat

Choose from On or Off to repeat the slideshow.

# Sort By

You can choose to sort the pictures on the USB device by **Photo Date**, **File Date**, or alphabetically (**File A-Z**).



#### Duration

Set the amount of time the picture will remain on the screen during the slideshow. Choose a time between 5 seconds and 32 seconds.

#### Slideshow Effect

Choose from Random, Dissolve, Wipe Right, Wipe Left, Wipe Up, Wipe Down, Box In, or Box Out to set the transition type when changing from one picture to another during a slideshow.

# **Thumbnail Size**

Set the size of the preview pictures (thumbnails) in the menu. Choose from Small, Medium, or Large.

#### Info

When set to **On**, information about the picture briefly appears on your HDTV.

# Help Menu

# System Info

Display the technical information including model name, version and revision of firmware, source type, and resolution.

# **Reset TV Settings**

Return all Picture and Audio settings to factory default. A screen will come up to confirm your selection or to cancel it. Press Left or Right Navigation buttons to make the selection, and then press **OK** to accept it.

Note: This does NOT reset the Parental Control Password.

### **Clear Memory (Factory Default)**

Use this function to reset the TV to the default factory settings. The screen will display a message to confirm that you want to reset the values to factory settings. Press ◀ or ▶ to make the selection, and then press **OK** to accept it.

Note: This does NOT reset the Parental Control Password.

# **Start Setup Wizard**

Use this function to return to the Initial Setup menu. Use this function if you want to have a guided setup when you move your TV.

Note: Previously scanned channels will be removed.



# **Chapter 9 Programming the VIZIO Universal Remote Control**

Program your E470VL and E550VL remote control to work with other devices.

# Using a Cable or Satellite Box Remote

Your VIZIO remote uses codes 000, 047, 050, 067, 329, 331 and 339 to work your HDTV. To use a cable or satellite remote to work the HDTV, refer to your cable or satellite remote user guide for more information on how to program the remote.

If your cable or satellite remote uses a 5-digit code (like most Direct TV units), first try 11758 and then, if that does not work, 10178. If your cable or satellite remote uses a 4-digit code, try 1758 and then 0178 as an alternative. If your cable or satellite remote uses a 3-digit code (Echostar or Dish Network for example), use code 627.

**Note:** Some buttons may not function as expected on your cable or satellite remote. Typically power, volume and mute will work.

# **Programming other devices**

Your remote control is programmable and supports up to three different devices. Listed below are the steps for programming your DVD player, Home Theater System, and a Cable or Satellite box. After you find your codes, write them in the table provided.

#### Notes:

- If the codes do not work or your brand is not listed, see "Searching for Component Codes."
- Sometimes a code listed will only include limited functions. Try other codes that may include more functionality.

# Programming your Blu-Ray or DVD Player

- 1. Turn on the DVD player.
- Press and release the DVD button on your VIZIO universal remote control.
- 3. Press and hold the **SET** button until the LED flashes twice.
- 4. Find the programming code for your DVD player in the code list below and enter it using the number buttons. If the code is accepted, the LED flashes twice after the last digit is entered. If the LED does not flash twice, repeat Steps 2 through 4 with the next code listed.
- 5. Point the remote control at the DVD player and press **POWER**. The DVD player will turn off. If the DVD player does not turn off, repeat Steps 2 through 4 with the next code listed for the component and manufacturer.

# **Programming your Home Theater System**

- 1. Turn on the home theater system.
- 2. Press and release the **AUDIO** button on your VIZIO universal remote control.
- 3. Press and hold the **SET** button until the LED flashes twice.
- 4. Find the programming code for your home theater system and enter it using the number buttons. If the code is accepted, the LED flashes twice after the last digit is entered. If the LED does not flash twice, repeat Steps 2 through 4 with the next code listed.
- 5. Point the remote control at the Home Theater System and press **POWER**. The Home Theater System will turn off. If the Home Theater System does not turn off, repeat Steps 2 through 4 with the next code listed for the component and manufacturer.

# **Programming your Cable or Satellite Set-Top Box**

- 1. Turn on the Cable or Satellite Set-Top Box.
- 2. Press and release the **CABLE** button on your VIZIO universal remote control.
- 3. Press and hold the **SET** button until the LED flashes twice.
- 4. Find the programming code for your Cable or Satellite Set-Top Box and enter it using the number buttons. If the code is accepted, the LED flashes twice after the last digit is entered. If the LED does not flash twice, repeat Steps 2 through 4 with the next code listed.
- Point the remote control at the Cable or Satellite Set-Top Box and press POWER. The Cable or Satellite Set-Top Box will turn off. If the Cable or Satellite Set-Top Box does not turn off, repeat Steps 2 through 4 with the next code listed for the component and manufacturer.

My Codes		
DVD Player		
Home Theater		
Cable Box		
Satellite Box		
VCR		
Other		
Other		
Other		

# **Searching for Device Codes**

If you cannot find the manufacturer in the list or the program code does not work, you can use the remote control to search for the correct device code.

- 1. Turn on the device.
- 2. Press the matching device button on your VIZIO universal remote control.
- 3. Press and hold **SET** until the LED flashes twice.
- 4. Press 9 9 1. The LED flashes twice.
- 5. Point the remote control at the device and then press and hold **POWER** until the device turns off.

# **Reset Remote to Factory Settings**

- 1. Press and hold **SET** until the LED flashes twice.
- 2. Press 9 1 9 1 9. The LED flashes twice.

# **Remote Control Codes**

# **Television Codes**

# (Including TV/DVD, TV/VCR, and TV/DVD/VCR)

3M 10195, 888, 10462 Asberg 10353 A.R. Systems 10352 Abex 10065, 10256

Acer 10164 Addison 10048, 10231

Admiral: 10045, 10078, 10232,

10236

ACE 10449

Advent 10221, 10291 Adventura 10066, 10261 Aiko 10053, 10231

Aim 10353

Aiwa 10178, 10207 Akai 10027, 10046, 10127, 10153, 10196, 10229, 10238, 10240, 10254, 10267, 10304, 10353

Akiba 10353 Akito 10348, 10353 Akura 10277, 10353

Alaron 10246, 10273, 10275

Alba 10353

Albatron 10219, 10222, 10286

Alfide 10240 Alleron 10055 Allstar 10353 A-Mark 10248

America Action 10234 Ampro 10220, 10289 Amstrad 10279, 10353

Amtron 10054 Anam 10234

Anam National 10054, 10264

Anhua 10455 Anitech 10353

AOC 10047, 10048, 10049, 10112, 10229, 10248, 10252, 10254, 10263, 10274, 10316

Aolinpiya 10462 Aolinpu 10465

Apex 10075, 10095, 10233

Apex Digital 10288 Archer 10248 **Archos 10156** Ardem 10353 Aristona 10353

Astar 10163 Atlantic 10353 Audinac 10234, 10278

Audiosonic 10352, 10353 Audiovox 10054, 10099, 10231, 10234, 10248, 10280, 10287,

10326

Aventura 10042 Awa 10048, 10351 Axion 10154, 10326 Baihehua 10461 Baihua 10460, 10462 Baile 10458, 10460 Bang & Olufsen 10244 BaoHuaShi 10462 Baosheng 10457, 10460

Barco 10282

Basic Line 10352, 10353 Baur 10249, 10281, 10353

Baysonic 10234

Beijing 10358, 10360, 10362, 10364, 10365, 10366, 10367, 10368, 10369, 10370, 10371, 10372, 10373, 10374, 10376, 10377, 10378, 10379, 10380, 10383, 10384, 10385, 10392, 10394, 10428, 10431, 10448, 10457, 10458, 10460, 10461,

10462

Belcor 10047, 10252 Bell & Howell 10045

Beng 10116, 10159, 10226,

10300 Beon 10353

Bestar 10352, 10353 Bestar-Daewoo 10352 Blaupunkt 10281

Blue Sky 10282, 10353

Boots 10348 Boxlight 10290 BPL 10275, 10353 Bradford 10054, 10234

Brillian 10160 Brinkmann 10353

Brockwood 10047, 10252 Broksonic 10078, 10234, 10236,

10248

Bush 10348, 10352, 10353

bvd:sian 10214

Caihong 10360, 10362, 10368,

10457, 10460 Cailing 10464

Caixing 10366, 10367, 10378,

10380, 10390, 10461

Candle 10047, 10049, 10050, 10066, 10229, 10254, 10261,

10265

Carena 10353

Carnivale 10229, 10254 Carver 10034, 10044, 10271

Cascade 10353 Casio 10353 Cathay 10353 Caton 10355

CCE 10246, 10258, 10353

Celebrity 10046 Celera 10075

Centurion 10051, 10353 Changcheng 10357, 10360, 10362, 10363, 10364, 10366, 10367, 10368, 10369, 10370, 10371, 10372, 10373, 10374, 10376, 10378, 10379, 10380, 10384, 10385, 10392, 10448, 10455, 10457, 10458, 10460,

10461, 10462

Changfei 10360, 10362, 10368, 10379, 10457, 10460, 10467 Changfeng 10360, 10367, 10376, 10381, 10382, 10384, 10385,

10392, 10457, 10462

Changhai 10360, 10362, 10368,

10457, 10460, 10467 Changhong 10075, 10356, 10358, 10359, 10360, 10361, 10362, 10369, 10371, 10376, 10383, 10386, 10387, 10388, 10389, 10393, 10394, 10412, 10427, 10433, 10436, 10448,

10457, 10460 Chaparral 10442

Chengdu 10360, 10368, 10457

Chimei 10217 Ching Tai 10231

Chun Yun 10222, 10231, 10234,

10329, 10342

Genexxa 10353

GFM 10040, 10140

10229, 10252, 10254

Gibralter 10020, 10047, 10228,

Chunfeng 10362, 10368, 10376, De Graaf 10275 ESA 10042, 10127 10384, 10385, 10392, 10405, Decca 10348, 10353 ESC 10353 10460, 10462 Dell 10019, 10124 Ether 10330 Chung Hsin 10048, 10234, Denon 10239 Euroman 10353 10332 Denstar 10284 Europa 10353 Chunlan 10397, 10468 **Denver 10353** Exquisit 10353 Chunsun 10360, 10362, 10368, **Desmet 10353** Feilang 10362, 10368, 10460 10457, 10460 Diamant 10353 Feilu 10360, 10362, 10368, Cinego 10327 10457, 10460 Diamond Vision 10216, 10328 Cineral 10231, 10280 Feiyan 10376, 10384, 10385, Citizen 10047, 10049, 10050, Digatron 10353 10392, 10462 10053, 10054, 10062, 10064, Dimensia 10016 Feiyue 10360, 10362, 10366, 10229, 10231, 10238, 10254, Disney 10093 10367, 10368, 10378, 10380, 10259, 10261, 10265, 10325, Dixi 10353 10347 10457, 10460, 10461 DongBao 10448 Fenmenti 10353 Clairtone 10274 DongDa 10362, 10368, 10448, Clarion 10234 Fenner 10352 10460 Ferguson 10048 Clarivox 10353 Donghai 10362, 10368, 10460 Fidelity 10353 Clatronic 10353 DongHua 10448 Filmnet 10440 Coby 10108 Donglin 10391 Finlandia 10275 Colortyme 10047, 10049 Dual 10353 Finlux 10266 Colt 10344 Dumont 10020, 10047, 10228, Firstline 10352, 10353 Commercial Solutions 10230 10252, 10266 Concerto 10047, 10049, 10265 Firstar 10340 Durabrand 10042, 10078, 10227, Fisher 10270, 10275 **Condor 10353** 10234, 10236, 10248, 10272 FlexVision 10287 Conrowa 10422, 10460, 10462 Dux 10353 Flint 10353 Contec 10234, 10268, 10269, D-Vision 10353 10274, 10353 Fraba 10353 Dwin 10232, 10293 Contec/Cony 10052, 10054 Friac 10353 Dynatech 10262 **Cosmel 10353** Frontech 10277 Dynatron 10353 Craig 10054, 10234 Fujitsu 10050, 10055, 10208, Dynex 10143, 10189 10273 Crosley 10034, 10044, 10076 Ectec 10278 Funai 10042, 10054, 10055, Crown 10054, 10058, 10234, Eiki 10169, 10170 10240, 10259, 10353 10234, 10273, 10324 Electroband 10046, 10274 Furi 10336 Crown Mustang 10240 Electrograph 10206, 10321 Futuretech 10054, 10234, 10277 CTX 10115 Electrohome 10046, 10047, Galaxis 10353 Curtis Mathes 10016, 10027, 10049, 10078 10034, 10044, 10047, 10049, Ganxin 10457, 10461 Elektra 10228 10062, 10064, 10229, 10230, Gateway 10119, 10206, 10241, 10232, 10238, 10239, 10254, Element 10136 10322 10259, 10265, 10280 ELG 10353 GBC 10352 CXC 10054, 10234 Elin 10353 GE 10016, 10047, 10049, 10056, CyberHome 10294 Emerson 10042, 10047, 10049, 10057, 10070, 10088, 10230, Cytron 10152, 10310 10052, 10054, 10055, 10064, 10253, 10264, 10272, 10280, 10076, 10078, 10135, 10234, Daewoo 10047, 10048, 10049, 10345 10236, 10252, 10259, 10269, 10053, 10064, 10076, 10231, GEC 10353 10272, 10273, 10274, 10325, 10240, 10252, 10259, 10280, Geloso 10352 10347, 10353

Version 2/12/2010

10252, 10352, 10353

**Dansai** 10353

Dawa 10353

Dayu 10458

10325, 10347, 10352, 10353

Daytron 10047, 10049, 10064,

Envision 10047, 10049, 10112,

**Emprex 10215** 

10229, 10254, 10316

Epson 10113, 10302

Erres 10250, 10353

#### VIZIO E420VL / E470VL / E550VL User Manual

GoldStar 10047, 10048, 10049, Hisense 10121, 10288, 10338, InFocus 10125, 10290 10052, 10064, 10065, 10229, 10350, 10356, 10358, 10361, Initial 10151, 10320 10368, 10381, 10382, 10386, 10252, 10254, 10256, 10272, Innova 10258 10395, 10396, 10397, 10400, 10346, 10353 Insignia 10141, 10142, 10143, 10401, 10407, 10408, 10416, Goodmans 10352, 10353 10181, 10310 10417, 10418, 10419, 10426, Gradiente 10036, 10118, 10265, 10428, 10431, 10459 Integ 10228 10271 Hitachi 10047, 10048, 10049, Interbuy 10353 Granada 10048, 10275, 10353 10052, 10131, 10184, 10239, Interfunk 10353 Grandin 10352, 10353 10256, 10265, 10324, 10353 Internal 10353 Great Wall 10349 Hitachi Fujian 10048, 10457, Intervision 10277, 10353 10459, 10461, 10462 Grundig 10240, 10258, 10266, IR 10351, 10352, 10353 10281, 10353 Hornyphone 10353 Irradio 10353 Grunpy 10054, 10055, 10234, Hongmei 10359, 10360, 10362, 10273 10366, 10367, 10368, 10376, IRT 10280, 10284 10378, 10380, 10385, 10386, Haier 10139, 10148, 10174, Isukai 10353 10387, 10392, 10457, 10460, 10209, 10227, 10247, 10354, ITS 10353 10461, 10462 10380, 10395, 10396, 10399, ITV 10352, 10353 10403, 10404, 10414, 10416, Hongyan 10457, 10462 10417, 10418, 10419, 10421, Janeil 10066, 10261 Hotel TV 10447 10423, 10424, 10466 JBL 10034, 10044, 10058 HP 10301 HaiHong 10362, 10368, 10369, JC Penney 10016, 10047, 10048, Huafa 10460 10370, 10371, 10372, 10373, 10049, 10050, 10056, 10057, 10391, 10395, 10448, 10460 Huanghaimei 10362, 10368, 10062, 10064, 10065 10460 Haile 10375 JCB 10046 Huanghe 10360, 10362, 10366, Haiyan 10360, 10366, 10367, Jean 10231, 10331, 10338, 10367, 10368, 10378, 10380, 10376, 10378, 10380, 10384, 10340 10383, 10395, 10406, 10457, 10385, 10392, 10457, 10461, Jensen 10047, 10049, 10291 10460, 10461 10462 Huanglong 10362, 10368, 10460 Jiahua 10357, 10363, 10375, Hallmark 10047, 10049, 10272 10376, 10411, 10455 Huangshan 10360, 10362, Hankook 10234, 10330, 10339 10366, 10367, 10368, 10375, JiaLiCai 10414, 10448, 10460, Hannspree 10315 10462 10376, 10378, 10380, 10384, Hanseatic 10353 10385, 10392, 10457, 10460, Jinfeng 10357, 10360, 10365, 10461, 10462 Hantarex 10313, 10353 10455, 10457 Huanyu 10352, 10359, 10360, **Hantor 10353** Jinhai 10359, 10386, 10387 10366, 10367, 10376, 10378, Harley Davidson 10260, 10273, Jinlipu 10386 10380, 10384, 10385, 10386, 10324 Jingue 10457, 10460, 10462 10387, 10392, 10457, 10459, Harman/Kardon 10034, 10044 10461, 10462 Jinta 10460, 10461, 10462 Harvard 10054, 10234 Huagiang 10376, 10384, 10385, Jinxing 10333, 10336, 10338, 10392, 10462 Harwood 10353 10358, 10360, 10367, 10368, 10375, 10376, 10377, 10383, Hauppauge 10353 Huari 10462 10386, 10389, 10390, 10392, Humax 10197 Havermy 10232 10394, 10397, 10408, 10426, HCM 10279, 10353 Huodateji 10455 10457, 10462 **Helios 10145** Hypson 10277, 10353 Juhua 10457, 10461, 10462 Hello Kitty 10210, 10280 Hyundai 10171, 10224 JVC 10036, 10037, 10038, 10052, 10057, 10059, 10078, Hewlett Packard 10101, 10301 Iberia 10353 10257 Highline 10353 ICE 10277 Kaige 10457, 10460, 10461, Himitsu 10234, 10284 llo 10149, 10151, 10307, 10320 10462 Hinari 10353 IMA 10054 Kaisui 10353 Imperial 10353 Kamp 10246 Imperial Crown 10458, 10462 Kangchong 10359, 10386, Indiana 10353 10387 Infinity 10034, 10044, 10058 Kanghua 10395

Nisato 10278

Nokia 10352

10316

Norcent 10112, 10288, 10301,

Kangli 10422, 10448, 10457, Longjiang 10360, 10376, 10384, Minato 10353 10385, 10392, 10457, 10462 10458, 10460, 10461, 10462 Minerva 10048, 10266, 10281 Kangyi 10390, 10460, 10462 Lumatron 10353 Minoka 10279, 10353 Kawasho 10046, 10047, 10049, Lux May 10353 Mintek 10151, 10320 10246, 10269 Luxman 10047, 10049, 10265 Minutz 10056, 10253 Kaypani 10263 LXI 10016, 10034, 10044, 10049, Mitsubishi 10047, 10048, 10049, KDS 10295 10058, 10230, 10233, 10272 10092, 10182, 10183, 10232, **KEC 10234** M & S 10034 10252, 10267, 10272, 10281, 10353 Kendo 10353 Melectronic 10352, 10353 MoDeng 10390 Kenwood 10047, 10049, 10229, Madison 10353 10252, 10254 Monivision 10219, 10222, 10286 MAG 10295 Kioto 10034, 10282 Montgomery Ward 10045 Magnasonic 10325, 10347 Kiton 10353 Morgans 10353 Magnavox 10034, 10044, 10047, KLH 10075 Motorola 10232, 10264, 10295 10049, 10050, 10058, 10073, 10086, 10089, 10134, 10229, Moxell 10295 Kloss 10261 10254, 10257, 10273, 10316, Kloss Novabeam 10054, 10066 MTC 10047, 10048, 10049, 10324, 10351 10062, 10229, 10238, 10246, Kneissel 10352, 10353 Magnin 10345 10252, 10254, 10262, 10265, Kolin 10048, 10234, 10337 Magnum 10353 10274 Kongque 10457, 10460, 10461, MTEC 10348 Majestic 10045 10462 Manesth 10277, 10353 MuDan 10380, 10411, 10438, Konka 10211, 10237, 10284, 10455, 10457, 10460, 10462 Manhattan 10353 10353, 10355, 10360, 10363, Multitec 10353 10372, 10375, 10388, 10389, Marantz 10034, 10044, 10047, Multitech 10054, 10234, 10246, 10391, 10392, 10397, 10402, 10049, 10058, 10114, 10212, 10262, 10353 10430 10229, 10254, 10258, 10353 Multivision 10060 Korpel 10353 Mark 10352, 10353 Kost 10306 Matsui 10275, 10348, 10351, NAD 10049, 10233, 10258, 10353 10265, 10272 Kreisen 10298 Matsushita 10235, 10285 Naiko 10353 KTV 10054, 10064, 10229, 10234, 10246, 10254, 10259, Maxent 10144, 10201, 10206, Nakamichi 10318 10274 10292 Nanbao 10460, 10462 Kuaile 10460, 10462 Mediator 10250, 10353 Nansheng 10360, 10376, 10384, Kunlun 10357, 10360, 10365, Medion 10353 10385, 10392, 10457, 10462 10368, 10376, 10377, 10378, Megapower 10219, 10286 NEC 10047, 10048, 10049, 10379, 10455, 10457, 10458, 10162, 10212, 10218, 10229, Megatron 10049, 10239, 10248, 10462 10252, 10254, 10257, 10265, 10272 Lecson 10353 10271, 10351, 10352 MEI 10274 Lenco 10352, 10353 Neckermann 10353 Meile 10457, 10461, 10462 Leyco 10277, 10353 NEI 10353 MeiShi 10390 LG 10019, 10048, 10100, 10129, Neovia 10313 Memorex 10042, 10045, 10048, 10167, 10175, 10185, 10198, Netsat 10258, 10353 10049, 10078, 10236, 10272, 10199, 10200, 10219, 10225, 10273, 10343, 10346 Net-TV 10158, 10206, 10292 10245, 10254, 10265, 10272, Mengmei 10461 Neufunk 10353 10286, 10323, 10353 Mercury 10353 New Tech 10353 Liesenk & Tter 10353 Metz 10281, 10353 Newave 10231, 10335, 10339 Lifetec 10352, 10353 MGA 10047, 10048, 10049, Nikkai 10277, 10353 Lihua 10457 10229, 10252, 10254, 10272, Nikko 10049, 10053, 10229, Lloyd's 10324 10345 10231, 10254, 10272 Local India TV 10275 Micromaxx 10353

Loewe Opta 10353

Logik 10045, 10351

Loewe 10058

Midland 10020, 10057, 10064,

10065, 10228, 10230, 10256,

10259

### VIZIO E420VL / E470VL / E550VL User Manual

Nordmende 10353 Philco 10034, 10044, 10047, Quasar 10057, 10235, 10264, 10285, 10343 10048, 10049, 10050, 10052, Normerel 10353 10058, 10078, 10229, 10252, Quelle 10249, 10266, 10281, Norwood Micro 10307 10254, 10353 10351, 10353, 10437 Noshi 10251 Philips 10029, 10030, 10031, Radio Shack/Realistic 10016, Novatronic 10352, 10353 10032, 10033, 10034, 10035, 10047, 10049, 10052, 10054, 10044, 10047, 10048, 10050, NTC 10053, 10231 10061, 10064, 10065 10052, 10058, 10072, 10074, Okano 10353 Radiola 10250, 10353 10104, 10134, 10177, 10187, Olevia 10096, 10105, 10111, Radiomarelli 10353 10250, 10258, 10282, 10352, 10242, 10243, 10303, 10305, 10353 RadioShack 10016, 10229, 10230, 10234, 10252, 10254, Philips Magnavox 10031, 10034, Olympus 10314 10256, 10259, 10265, 10272, 10072, 10073 Onwa 10054, 10234 10324, 10353 Phoenix 10353 Radiotone 10353 Opera 10353 Phonola 10250, 10353 RBM 10266 Oppo 10155 Pilot 10047, 10064, 10229, RCA 10016, 10017, 10018, Optimus 10235, 10285, 10343 10252, 10254, 10259, 10450, 10047, 10048, 10049, 10068, 10451, 10452, 10453, 10454 Optoma 10126, 10194 10077, 10081, 10188, 10230, Pioneer 10047, 10049, 10212, Optonica 10061, 10232 10238, 10251, 10252, 10345 10353 Orbit 10353 Realistic 10016, 10229, 10234, Pionier 10353 Orion 10078, 10193, 10236, 10252, 10254, 10256, 10259, Plantron 10353 10273, 10351, 10353 10265, 10272 Plasmsync 10165 Recor 10353 Orline 10353 Playsonic 10353 Osaki 10277, 10279, 10348, Rectiligne 10353 10352, 10353 Polaroid 10075, 10100, 10109, Reflex 10353 10136, 10145, 10190, 10295, Osio 10353 Revox 10353 10306, 10310 Osume 10353 Rex 10277 Polestar 10441 Otto Versand 10249, 10281, RFT 10353 Portland 10047, 10048, 10049, 10353 10053, 10064, 10231, 10252, Rhapsody 10246, 10274 Palladium 10353 10259, 10352 R-Line 10353 Palsonic 10353 Powerpoint 10353 Roadstar 10277, 10353 Panama 10277, 10353 Praxis 10443 Rowa 10429 Panasonic 10010, 10011, 10012, Price Club 10062 Runco 10020, 10212, 10218, 10013, 10014, 10015, 10048, 10228, 10229, 10254 Prima 10117, 10148, 10213, 10057, 10058, 10080, 10085, 10221, 10291 Ruyi 10457, 10459, 10461 10102, 10173, 10176, 10235, 10264, 10285, 10343 Princeton 10219, 10286 Saige 10457, 10460 Prism 10057 Panasonic/National 10353 Saisho 10277, 10351 Panavision 10353 Profitronic 10353 Saivod 10353 Proline 10353 Panda 10357, 10359, 10360, Sampo 10047, 10049, 10064, 10362, 10365, 10366, 10367, 10065, 10161, 10206, 10229, Proscan 10016, 10230 10368, 10369, 10371, 10376, 10254, 10256, 10259, 10263, Prosonic 10352, 10353 10378, 10380, 10383, 10384, 10292 Protech 10277, 10353 10385, 10386, 10387, 10390, Samsung 10026, 10027, 10028, 10392, 10394, 10405, 10406, Proton 10047, 10049, 10052, 10047, 10048, 10049, 10052, 10415, 10422, 10455, 10457, 10248, 10255, 10263, 10272 10062, 10064, 10065, 10127, 10460, 10461, 10462 Protron 10106, 10309 10128, 10132, 10137, 10138, Penney 10229, 10230, 10233, 10168, 10229, 10238, 10252, Proview 10120, 10136, 10295 10238, 10248, 10251, 10252, 10254, 10256, 10258, 10265, Provision 10353 10253, 10254, 10256, 10259, 10272, 10277, 10353 10272, 10345, 10346 Pulsar 10020, 10047, 10228, Samsux 10259 10252 Perdio 10353 Sanjian 10462 Pye 10250, 10352, 10353 Perfekt 10353 Sansei 10280 Qingdao 10455, 10457, 10462 Sansui 10078, 10107, 10236,

10324, 10353

Sanyo 10047, 10048, 10097, Signature 10045 Supre-Macy 10066, 10261 10192, 10202, 10270, 10275, Supreme 10046 Signet 10306 10345, 10351 Silva 10353 SVA 10145, 10247, 10283, Sanyuan 10360, 10362, 10366, 10288 Silva Schneider 10353 10367, 10368, 10378, 10380, Sylvania 10034, 10035, 10039, SIM2 Multimedia 10308 10457, 10460, 10461 10040, 10041, 10042, 10043, Simpson 10050 SBR 10250, 10353 10044, 10047, 10049, 10050, Singer 10353 Sceptre 10123 10058, 10133, 10229, 10254 Sinudyne 10249, 10353 Schneider 10353 Symphonic 10041, 10042, 10054, 10067, 10234, 10324 Sky 10258, 10353 Scimitsu 10252 Synco 10231, 10280, 10329, Skygiant 10234 Scotch 10049, 10272 10334, 10335, 10339 Skyworth 10360, 10368, 10376, Scott 10047, 10049, 10052, Syntax 10105, 10243, 10303, 10381, 10382, 10389, 10390, 10054, 10055, 10150, 10234, 10305, 10311 10392, 10397, 10409, 10413, 10252, 10272, 10273 10415, 10420, 10432, 10457, Syntax-Brillian 10105, 10160 Sears 10016, 10034, 10042, 10462 10044, 10047, 10049, 10055, Sysline 10353 10059, 10067, 10160, 10230, Solavox 10353 Tacico 10231, 10339 10233, 10265, 10270, 10272, Songbai 10460 Tactus 10348 10273, 10324, 10346 SongRi 10448 Tai Wah 10444 Seg 10277, 10353 Soniko 10353 Taishan 10360, 10362, 10368, SEI 10249, 10353 Sonitron 10275 10370, 10371, 10372, 10373, SEI-Sinudyne 10353 10374, 10379, 10457, 10460 Sonneclair 10353 Semivox 10234 Sonoko 10353 Tandy 10232 Shancha 10457, 10462 Tantec 10348 Sonolor 10275 Shangguangdian 10445 Tashiko 10353 Sontec 10353 Shanghai 10359, 10360, 10362, Tatung 10147, 10179, 10241, Sony 10000, 10001, 10002, 10363, 10366, 10367, 10368, 10248, 10262, 10264, 10307, 10003, 10004, 10005, 10046, 10376, 10378, 10380, 10384, 10322, 10331, 10334, 10338, 10071, 10084, 10130, 10172, 10385, 10386, 10387, 10392, 10348, 10351 10249, 10324, 10351, 10353 10457, 10460, 10461, 10462, TCL 10383, 10384, 10389, Sound & Vision 10352 10467 10390, 10398, 10410, 10420, Soundesign 10047, 10049, Shanshui 10358 10425, 10429, 10463 10050, 10054, 10055, 10234, Shaofeng 10356, 10360, 10366, Teac 10277, 10279, 10353 10272, 10273 10457, 10459, 10461 Tec 10353 Soundwave 10353 Sharp 10022, 10023, 10024, Tech Line 10353 Sova 10309 10025, 10047, 10049, 10052, 10061, 10064, 10103, 10232, Technics 10057, 10235 Sowa 10334, 10338 10259, 10268 Technol Ace 10273 SOYO 10180, 10319 Shen Ying 10231 Technovision 10446 Spectricon 10248 Shencai 10362, 10368, 10376, Techview 10223, 10296 Spectroniq 10295 10384, 10385, 10392, 10460, Techwood 10047, 10049, 10057, Squareview 10042, 10067 10462 10248, 10265 Srypton 10353 Sheng Chia 10232, 10335 Teco 10331, 10335, 10339 SSS 10047, 10054, 10234, ShengCai 10386, 10448

Teknika 10034, 10044, 10045, 10252 Standard 10352, 10353

10047, 10048, 10049, 10050, 10052, 10053, 10054, 10055, Starlite 10054, 10234, 10353 10062, 10064, 10231, 10234, 10238, 10252, 10259, 10265, 10273 Studio Experience 10222

Telecaption 10063 Telecor 10353

Telefunken 10027, 10265,

10353

Telefusion 10353

Shintoshi 10353 Shivaki 10353 Shogun 10047, 10252

Shenyang 10360, 10362, 10368,

10376, 10381, 10382, 10457,

10297 Shuyuan 10422 Siemens 10281, 10353

SuperTech 10353

SuperScan 10041, 10232,

Strato 10353

Sunstar 10353

Sunwood 10353

Version 2/12/2010

Shengli 10456

10460, 10462

Sherwood 10460

#### VIZIO E420VL / E470VL / E550VL User Manual

Telegazi 10353
Telesonic 10353
Telestar 10353
Teletech 10353
Teleview 10353
Tennessee 10353
Tensai 10352, 10353

Tera 10255 Tevion 10353 Texet 10352 Thomas 10324

Thomson 10016, 10353 Thorn 10348, 10353 Thorn-Ferguson 10438

Tiane 10457

TMK 10047, 10049, 10265,

10272

TNCi 10228

TOBO 10460, 10462 Tokai 10352, 10353 Tongguang 10376, 10384, 10385, 10392, 10462

Tophouse 10234

Toshiba 10006, 10007, 10008, 10009, 10062, 10063, 10079, 10082, 10083, 10087, 10090, 10091, 10212, 10233, 10238, 10245, 10257, 10266, 10285

Tosonic 10274

Totevision 10064, 10259 Trans Continens 10353 Transonic 10353 Trical 10268 Trutech 10146

Tuntex 10231, 10330 TVS 10078, 10236 Uher 10352, 10353 Ultra 10278

Ultravox 10353 Unic Line 10353 United 10353

Universal 10056, 10353

Universum 10277, 10281, 10351,

10353

Univox 10353 US Logic 10307

Vector Research 10229, 10254

Vegavox 10439 Vestel 10353 Vexa 10353 Vibrant 10348 Victor 10036, 10059 Video Concepts 10267 Videocon 10436 Videosystem 10353

Vidikron 10034, 10044, 10212,

10276

Vidtech 10047, 10048, 10049,

10252, 10257, 10272

Viewsonic 10094, 10110, 10191, 10203, 10204, 10205, 10206, 102070

10297, 10299, 10314 Viking 10066, 10261 Viore 10149, 10304

Visart 10312 Visco 10157 Vision 10353 Vito 10434

Vizio 10047, 10094, 10122, 10166, 10241, 10297, 10299, 10322, 10323, 11000

Vortec 10353 Waltham 10353

Wards 10016, 10034, 10044, 10045, 10047, 10048, 10049, 10055, 10056, 10058, 10061, 10229, 10252, 10253, 10254,

10265, 10272, 10273 Warumaia 10458 Watson 10353 Wega 10353 Wega Color 10435 Weipai 10460

Westinghouse 10094, 10098, 10186, 10299

Wharfedale 10353

White Westinghouse 10076, 10078, 10236, 10353

WinBook 10317 Wyse 10316

Xiahua 10360, 10362, 10367, 10368, 10370, 10376, 10380, 10384, 10385, 10390, 10392, 10425, 10457, 10460, 10462 Xiangyang 10376, 10384, 10385,

10392, 10462

Xiangyu 10362, 10368, 10375,

10460

Xihu 10360, 10366, 10367, 10376, 10378, 10380, 10384, 10392, 10422, 10457, 10461,

10462

Xinaghai 10460, 10462

Xingfu 10362, 10368, 10460 Xinghai 10362, 10368, 10376,

10384, 10385, 10392

Xuelian 10359, 10366, 10367, 10378, 10380, 10386, 10387,

10461

Yamaha 10047, 10048, 10049,

10229, 10252, 10254

Yamishi 10353 Yapshe 10341

Xinsida 10467

YingGe 10448, 10460, 10461

Yoko 10277

Yonggu 10460, 10461 Youlanasi 10457, 10461

Yousida 10460

Yuhang 10362, 10368, 10460 Zenith 10019, 10020, 10021, 10045, 10047, 10069, 10078, 10198, 10228, 10231, 10236,

10245, 10272, 10324

Zhuhai 10362, 10368, 10379,

10460

Zonda 10248

#### Cable Box Codes

# (Including Cable / PVR Boxes)

ABC 40030, 40031, 40032, 40034, 40053, 40107, 40126,

40127

Adelphia 40001 Allegro 40038

Antronix 40036, 40037

Apache 40124

Archer 40037, 40038, 40123

AT&T 40003 BBT 40129 Belcor 40125 Bell & Howell 40 Bell South 40113

Bell & Howell 40033
Bell South 40113
Cable Star 40125
Cable Vision 40005
Cabletenna 40036
Cableview 40035
Century 40038
Citizen 40038, 40118
Clearmaster 40112

Clearmaster 40112 ClearMax 40112 Colour Voice 40039 Comcast 40000, 40007 Comtronics 40040 Contec 40041 Coolmax 40112 COX 40000 Daeryung 40071 Digi 40117 Director 40007

Dumont 40117 Eastern 40042 Emerson 40123

Everquest 40040, 40108

Focus 40111 Garrard 40038

GC Electronics 40037, 40125

GE 40030, 40031 Gehua 40007

Gemini 40043, 40108, 40123 General Instrument 40007,

40031, 40105

GoldStar 40040, 40109 Goodmind 40123, 40124 Hamlin 40044, 40045

Hitachi 40031 Hytex 40126 Illico 40119

Jasco 40038, 40108

Jerrold 40007, 40031, 40043, 40053, 40067, 40105, 40108

LG 40116 Linsay 40132 Magnavox 40046 MegaCable 40007 Memorex 40047, 40107

Motorola 40000, 40003, 40007, 40072, 40105

Movie Time 40048
Multitech 40112
Multivision 40120
NEC 40033
NET Brazil 40070
Nexus 40124
Nova Vision 40121
Novaplex 40134
NSC 40048
Oak 40041, 40126

Panther 40117 Paragon 40107

Pace 40006, 40110

Panasonic 40051, 40107

Philips 40038, 40039, 40046

Pioneer 40002, 40049, 40071,

40109

Popular Mechanics 40111

Prelude 40124

Proscan 40030, 40031

Pulsar 40107 Quasar 40107

RadioShack 40108, 40112,

40123 RCA 40035 Realistic 40037 Recoton 40111 Regal 40045 Regency 40042 Rembrandt 40031 Rogers 40119 Runco 40107

Samsung 40006, 40040, 40049,

40069, 40109

Scientific Atlanta 40001, 40002, 40003, 40034, 40071, 40106 Signal 40040, 40043, 40108

Signature 40031 SL Marx 40040 Sony 40005, 40114

Standard Component 40050 Starcom 40043, 40053, 40108 Stargate 40040, 40043, 40108,

40123, 40124

Starquest 40043, 40108

StarSight 40131 Supercable 40105 Supermax 40112 Sylvania 40127 Tandy 40128 Telecaption 40130 TeleView 40040 Texscan 40127 TFC 40133

Time Warner 40004
Timeless 40040
Tocom 40032
Torx 40115
Toshiba 40107
Trans PX 40105
Tristar 40112
TS 40115

Tusa 40043, 40108 TV86 40048

**US Electronics 40105** 

Unika 40036, 40037, 40038

United Artists 40126 United Cable 40053

Universal 40036, 40037, 40038,

40125 V2 40112 Videotron 40122

View Star 40041, 40046, 40048

Viewmaster 40112 ViewStar 40128 Vision 40112 Vortex View 40112

Zenith 40052, 40068, 40107,

40113 Zentek 4011

# Satellite Receiver Codes

# (Including Sat / PVR Boxes)

AccessHD 40096 Alpha Digital 40096 AlphaStar 40064 Apex Digital 40103 Artec 40092

CaptiveWorks 40088 Channel Master 40097 Chaparral 40056 Coolsat 40089 Coship 40093 Crossdigital 40146 Digital Stream 40102

DirecTV 40014, 40015, 40016, 40017, 40018, 40019, 40020, 40023, 40024, 40025, 40028, 40029, 40054, 40055, 40077, 40078, 40079, 40135, 40136,

40138, 40141

Dish Network System 40008, 40009, 40010, 40011, 40021, 40137, 40139, 40144

Dishpro 40137, 40139, 40144

Drake 40057

Echostar 40008, 40021, 40137,

40139, 40144, 40145

Expressvu 40139, 40144, 40145

GE 40012, 40013, 40098 General Instrument 40058,

40142 GOI 40144 Goodmind 40098 Hisense 40143 Hitachi 40029, 40065

### VIZIO E420VL / E470VL / E550VL User Manual

HTS 40144

Hughes Network Systems 40016, 40018, 40019, 40023, 40025,

40054, 40135 Humax 40090 Ilo 40143 Insignia 40082 Jerrold 40142

JVC 40008, 40021, 40144

Lasonic 40099 LG 40082

Magnavox 40028, 40094

Memorex 40028 MicroGem 40100

Mitsubishi 40023, 40085 Motorola 40140, 40142 Next Level 40142

Panasonic 40017, 40083

Pansat 40086 Paysat 40028 PCT 40097 Philco 40094

Philips 40016, 40023, 40025, 40027, 40028, 40079, 40135

Pioneer 40016 Primestar 40063

Proscan 40012, 40013, 40138

Proton 40143 RadioShack 40142

RCA 40012, 40013, 40014, 40025, 40055, 40073, 40075, 40077, 40078, 40080, 40091

Realistic 40059

Samsung 40016, 40018, 40024,

40025, 40026, 40081

Sharp 40084 Sonicview 40101

Sony 40015, 40022, 40074,

40076, 40136

Star Choice 40140, 40142

STS 40066 STS1 40060 STS3 40061 STS4 40062 Tivax 40096 Tivo 40016, 40025 Toshiba 40019 UltimateTV 40136 Uniden 40028

US Digital 40143

Viewsat 40087 Voom 40142 Winegard 40104 Zenith 40020, 40082 Zentech 40095

**PVR Codes** 

ABS 20410 Alienware 20410 AT&T 20245

Bang & Olufsen 20412 CyberPower 20410

Dell 20410

DirecTV 20238, 20240, 20241, 20243, 20405, 20406, 20409,

20411

Dish Network 20408 Dishpro 20408 Echostar 20408 Expressvu 20408 Gateway 20410 GOI 20408

Hewlett Packard 20410 Howard Computers 20410

HTS 20408

Hughes Network Systems 20240, 20238, 20241, 20243, 20407

Humax 20238 Hush 20410

iBUYPOWER 20410 JVC 20238, 20408 Linksys 20410

Media Center PC 20410

Microsoft 20410 Mind 20410

Niveus Media 20410 Northgate 20410 Panasonic 20245

Philips 20238, 20240, 20241, 20242, 20243, 20407

RCA 20238, 20243, 20407,

20409, 20411 ReplayTV 20244

Samsung 20241, 20243, 20407

Sonic Blue 20244 Sony 20239, 20410 Stack 20410 Systemax 20410

Tagar Systems 20410

Tivo 20238, 20239, 20240,

20242, 20243
Toshiba 20410
Touch 20410
UltimateTV 20411
Viewsonic 20410
Voodoo 20410

Blu-Ray DVD Player Codes

Denon 20143, 20144

ZT Group 20410

Insignia 20142 LG 20132

Marantz 20145, 20146

Panasonic 20128, 20129, 20130,

20197, 20198

Pioneer 20134, 20147 Samsung 20015, 20125 Sharp 20139, 20140, 20141

Sony 20005 Vizio 22000

**DVD Player Codes** 

Accele Vision 20137 Accurian 20311 Advent 20288 Aiko 20348 Aiwa 20207

Akai 20161, 20282, 20317

Akishi 20349 Akustic 20348 Alco 20286 Allegro 20306 Alpine 20152

Amphion Media Works 20151,

20330 AMW 20151 Anam 20392 Aodeiong 20358

Apex 20024, 20025, 20026, 20027, 20085, 20111, 20300,

20301 Apple 20189 Arrgo 20307

Aspire 20209, 20290

Astar 20181 ATLM 20369

Audiovox 20106, 20116, 20286

Axion 20162

Bang & Olufsen 20302 Blaupunkt 20136, 20301 Blue Parade 20298

Bose 20076, 20086, 20393,

20394

**BOSS 20138** 

**Boston Acoustics 20331** 

Brand 20383

Broksonic 20007, 20282

Caixing 20389

California Audio Labs 20284

Cambridge Sound Works 20203

Caravell 20362 **CAVS 20210** 

Changhong 20285, 20345 CineVision 20114, 20306

Clarion 20154 Classic 20131

Coby 20087, 20095, 20123,

20289 Conic 20370 **Curtis 20095** 

Curtis Mathes 20308

CyberHome 20028, 20070, 20307, 20323, 20326

Cytron 20160

Daewoo 20093, 20306, 20317

Dayu 20388 DCS 20363 Denca 20367

Denon 20108, 20115, 20143,

20144, 20284 Desay 20185

Diamond Vision 20237

Dihe 20338 Ding Tian 20342 Disney 20090, 20096

Dual 20172 Durabrand 20309 DVD2000 20295 Dynex 20193 Eclipse 20126 Electrohome 20395

Emerson 20041, 20135, 20283,

20303, 20310 Enterprise 20303 ESA 20182, 20310 Fisher 20168, 20304 Funai 20310

Gateway 20327 GE 20082, 20296, 20301

Gewang 20361

GFM 20149 Giec 20355

Go Video 20306, 20327, 20396

GoldStar 20167 GPX 20112

Gradiente 20158, 20284

Greenhill 20301 Grundia 20297 Haier 20165, 20340 Haitai 20364

Haoji 20384

Harman/Kardon 20124, 20305

Hisense 20344 Hitachi 20013, 20232 Hiteker 20300 Huabao 20375 Huabaojamo 20334

iLive 20205 llo 20159 iLuv 20174

Initial 20159, 20301

Insignia 20142, 20150, 20164,

20202, 20310

Integra 20285, 20298 iSymphony 20190 Jamo 20206 JBL 20104, 20305

Jensen 20171, 20289, 20397

Jieke 20390

Jingewangpai 20375 Jingwei 20336 Jinwang 20377 Jugao 20359

JVC 20029, 20030, 20031, 20032, 20033, 20034, 20035, 20036, 20037, 20098, 20119,

20195, 20299 Jwin 20169, 20219 Kawasaki 20286 KEF 20398 Kennood 20386 Kenwood 20122, 20284

Ketai 20376 KLH 20286, 20301 Klipsch 20332 Konka 20316

Koss 20101, 20199, 20292

Lafavette 20351 Landel 20312

Lasonic 20155, 20220, 20399

Legend-V 20365 Lenoxx 20291, 20309

Lexicon20314

LG 20091, 20100, 20117, 20132,

20180, 20303, 20306 Linshuma 20378 Liquid Video 20292

LiteOn 20102, 20235, 20236,

20311, 20327

Loewe 20313, 20320 Longzhipai 20354

Magnavox 20081, 20142, 20283,

20294, 20297, 20310

Malata 20346

Marantz 20145, 20146, 20297

Maxview 20368 McIntosh 20211

Memorex 20090, 20282

Microsoft 20296 Mintek 20159, 20301 Mitsubishi 20092, 20295

Mitsui 20353 Mitzu 20348 NAD 20156, 20333 Nakamichi 20170, 20400

Napa 20350 Nesa 20301 Next Base 20312 NexxTech 20187 Niro 20401

Norcent 20095, 20221

Okon 20385

Onkyo 20099, 20110, 20285,

20294

Oppo 20163, 20188 Oritron 20101, 20292 Other Brand 20373 Pai Gao 20360

Panasonic 20016, 20017, 20018, 20019, 20020, 20021, 20022, 20023, 20073, 20075, 20080, 20118, 20128, 20129, 20130, 20197, 20198, 20222, 20229, 20230, 20232, 20233, 20284,

20294 Panda 20379 Parasound 20212 Philco 20286, 20351

Philips 20006, 20040, 20041, 20081, 20294, 20297, 20314

### VIZIO E420VL / E470VL / E550VL User Manual

Pioneer 20042, 20043, 20044, 20045, 20134, 20147, 20234,

20298

Polaroid 20027, 20133, 20208,

20402

Polk Audio 20297 Portland 20317 Power Sound 20348 Prima 20192, 20403 Primas 20335 Princeton 20315 Proceed 20300

Proscan 20082, 20296

Protron 20213 Pye 20166

Qinghuatongfang 20382

Qisheng 20372 Qixing 20391 Qwestar 20101

RCA 20038, 20039, 20082, 20286, 20296, 20298, 20301

Regent 20291 Rio 20306

Rotel 20214, 20299

Rowa 20287 Royal 20351 Saba 20404

Sampo 20157, 20325, 20328

Samsung 20011, 20012, 20013, 20014, 20015, 20077, 20079, 20083, 20088, 20125, 20176,

20083, 20088, 20125, 20176 20191, 20231, 20284 Sansui 20127, 20282 Sanyo 20200, 20282, 20304

Sast 20336

Sensory Science 20327

Shanshui 20374

Sharp 20120, 20139, 20140, 20141, 20204, 20328 Sharper Image 20323

Sherwood 20203, 20317

Shinco 20136

Shinsonic 20159, 20293 Shumaling 20337 Sigma Designs 20315 Skyworth 20375

Sonic Blue 20306, 20396

Sonico 20352

Sonashi 20356

Sony 20000, 20001, 20002, 20003, 20004, 20005, 20071, 20074, 20078, 20084, 20089, 20177, 20178, 20179, 20194, 20223, 20224, 20225, 20293

Sowa 20347 Spectroniq 20215 Sungale 20184

Superscan 20103, 20283

Supersonic 20351

SVA 20319

Sylvania 20041, 20103, 20148, 20149, 20283, 20310, 20329

Symphonic 20103, 20183

Tatung 20366 TCL 20371

Teac 20136, 20286 Technics 20284 Techwood 20153 Terapin 20321 Theta Digital 20298

Tianli 20343

Toshiba 20006, 20007, 20008, 20009, 20010, 20072, 20105, 20109, 20121, 20196, 20226, 20227, 20228, 20282, 20294

Tredex 20318

Trutech 20186, 20218 Tsinghuatongfang 20357

Tview 20173

Urban Concepts 20294

US Logic 20159

Venturer 20201, 20286

Victor 20380

Vizio 20322, 20324, 22000 Vocopro 20175, 20216 VocoStar 20217 Wanbao 20355 Wanyan 20346

Westinghouse 20113

Xbox 20296 Xianpai 20338 Xindai 20387

Weifa 20381

Yamaha 20016, 20107, 20284,

20297 YMT 20356 Youbishen 20341 Yuxing 20339

Zenith 20091, 20094, 20097, 20294, 20303, 20306

Amplifier / Receiver / Tuner Codes

Accurian 30164 ADA 30165 ADC 30133 Adcom 30104

Aiwa 30087, 30162, 30260

Alco 30139

Altec Lansing 30166

AMC 30167

Amphion Media Works 30140,

30145

Amplifier Technologies 30200

AMW 30140

Anam 30135, 30149

Antex 30168 Apex 30099 Apple 30169 Aragon 30201

Atlantic Technology 30170 Audio Access 30202 Audio Authority 30203 Audio Tron 30171 Audiophase 30204 AudioSource 30205 Audiotronic 30136 Audiovox 30098, 30139

B & K 30105

Bang & Olufsen 30144 Blaupunkt 30206 Bondstec 30207

Bose 30062, 30076, 30150,

30151, 30261

Boston Acoustics 30146 Cambridge Soundworks 30121 Capetronic 30133, 30208 Carver 30136, 30162

Casio 30209 Celestion 30210 Clarion 30211 Classic 30109 Clatronic 30212

Coby 30092, 30213, 30262

Compaq 30172 Creative 30173 Crown 30214

Curtis 30103, 30215 Curtis Mathes 30129 Daewoo 30216 DBX 30174 Dell 30217 Delphi 30218

Denon 30051, 30052, 30053, 30054, 30055, 30102

EAD 30219 Eclipse 30220 Elan 30176

D-Link 30175

Electrohome 30152 Emerson 30112, 30256

Farenheit 30221
Felston 30177
Fonmix 30163
Fosgate 30170
GE 30046, 30128
Go Video 30153
GPX 30100, 30257
Griffin 30178
Hanwah 30222

Harman/Kardon 30130, 30162

iHome 30263 iLive 30124 iLuv 30258 Imerge 30179 Inkel 30223 Insignia 30120 Insten 30180 Integra 30132 iPort 30181

iSymphony 30125, 30258

Jamo 30126 JBL 30097 Jensen 30154 Jerrold 30182

JVC 30031, 30032, 30033, 30034, 30035, 30259

Jwin 30265 KEF 30155

Kenwood 30036, 30037, 30038, 30039, 30040, 30065, 30071,

30077, 30137 KLH 30139 Klipsch 30147 Koss 30117, 30138 Krell 30110

Lasonic 30156 Left Coast 30130 Lexicon 30224 LG 30093, 30264 Ligitek 30183 Linn 30162 Luxman 30184 LXI 30225

Magnadyne 30226 Magnat 30227

Magnavox 30066, 30133, 30136,

30162

Magnum Dynalab 30228 Marantz 30106, 30130, 30136,

30162

Mark Levinson 30185 Matrix Audio 30229

MCE 30230 McIntosh 30111 Mediacom 30231 Memorex 30186 Meridian 30232 Micromega 30233 Mitsubishi 30096 Motorola 30234

Musical Fidelity 30235 NAD 30143, 30148 Nakamichi 30142, 30157 NEC 30131, 30236 Netgear 30187 Nikko 30237 Niles 30238 Niro 30158 Nubert 30188 Nuvo 30239

Onkyo 30041, 30042, 30043, 30044, 30045, 30067, 30069, 30070, 30075, 30080, 30091 Optimus 30129, 30133, 30134,

30135

Oritron 30138

Olive 30189

Omnifi 30190

Panasonic 30019, 30020, 30021, 30022, 30023, 30115, 30116,

30255

Parasound 30113 Penney 30240

Performance Teknique 30241 Philips 30094, 30130, 30136,

30162

Pioneer 30024, 30025, 30026, 30027, 30028, 30029, 30030, 30060, 30063, 30078, 30127, 30129, 30133, 30134

Polaroid 30159

Polk Audio 30107, 30130, 30162

Prima 30160 Primare 30242 Proscan 30046

RCA 30046, 30047, 30048, 30049, 30088, 30129, 30133,

30134, 30135, 30139

Revox 30243 Rio 30141 Roku 30191 Russound 30244 Saba 30161 Samsung 30073 Sangean 30245 Sansui 30162, 30246

Sanyo 30118

Sharp 30101, 30122, 30259 Sherwood 30089, 30123

Shure 30131 SII 30247

Sonic Blue 30141, 30153 Sony 30000, 30001, 30002, 30003, 30004, 30005, 30006, 30007, 30056, 30057, 30058, 30059, 30061, 30064, 30074, 30077, 30082, 30083, 30084,

30085, 30086 Soundesign 30128 Soundmatters 30114 Soundstream 30248 Spatializer 30192 SpeakerCraft 30249 Stereophonics 30134 Sunfire 30137 SuperTech 30250

Teac 30135, 30139, 30258
Technics 30022, 30050
Techwood 30251
Teknika 30193
Thorens 30136
Tivoli Audio 30194
Topline 30252
Toshiba 30108
Universum 30253

Velodyne 30195

Vector Research 30254

#### VIZIO E420VL / E470VL / E550VL User Manual

Venturer 30119, 30139 Wards 30127, 30128, 30162

Xantech 30196 Xitel 30197

Yamaha 30008, 30009, 30010, 30011, 30012, 30013, 30014, 30015, 30016, 30017, 30018, 30068, 30072, 30079, 30081,

30095, 30132 Zektor 30198 Zenith 30090 Zon 30199

# **Audio Accessory Codes**

(Including CD Players and Soundbars)

Acoustic Research 30294

ADC 30291 ADS 30295 Aiwa 30283

Akai 30292 ASI 33000

Audiophase 30282 Bose 30284

California Audio Labs 30296 Cambridge Audio 30297 Capetronic 30298 Carrera 30299

Carver 30300, 30331, 30332 Cary Audio Design 30301

CCE 30302 Clarion 30303 Classic 30304 Coby 30287 Cox Cable 33001 Creative 30305 DBX 30306 Denon 30267 Direct TV 33002

**DKK 30328** 

DMX Electronics 30331 Dynamic Bass 30332 Emerson 30279 Garrard 30307 Genexxa 30329 GPX 30280

Dish Network 33003

Harman/Kardon 30273

Hitachi 30308 iHome 30288 iLuv 30286 Inkel 30309 iSymphony 30286 JVC 30269, 30281

Jwin 30290

Kenwood 30310, 30330

KLH 30311 Koss 30312 Krell 30331 LG 30289 Linn 30331 Luxman 30293 Magnavox 30313 Marantz 30314

Mark Levinson 30315 McIntosh 30316 Memorex 30317 Miro 30328 Mission 30331

Musical Fidelity 30318

NAD 30319 Nakamichi 30320 NEC 30321 Nikko 30322 NSM 30331 Onkyo 30268

Optimus 30328, 30329, 30332

Panasonic 30278
Philips 30275, 30276
Pioneer 30272
Polk Audio 30331
Proton 30331
QED 30331
Quad 30331
RCA 30266
Realistic 30332

Rotel 30331 SAE 30331 Samsung 30323 Sansui 30331 Sanyo 30324 SAST 30331 Sharp 30281 Sherwood 30325

Silsonic 30330

Sonic Frontiers 30331 Sony 30270, 30271, 30274

Super Atlas 33004 TAG McLaren 30331 Teac 30286 Technics 30277 Techwood 30326 Tivoli Audio 30327 Vizio 33005 Wards 30331 Yamaha 30285

### **VCR Codes**

Zonda 30331

ABS 20410

Adventura 20050, 20250 Aiwa 20050, 20250 Akai 20061 Alienware 20410 American High 20249

Apex 20415

Asha 20054, 20247 Audio Dynamics 20058 Audiovox 20248, 20267 Beaumark 20054, 20247 Bell & Howell 20246 Broksonic 20279 Calix 20248

Candle 20247, 20248

Canon 20249 CineVision 20280

Citizen 20247, 20248, 20420

Colortyme 20058 Colt 20417

Craig 20054, 20247, 20248 Curtis Mathes 20058, 20247,

20249

Cybernex 20054, 20247 CyberPower 20410

Daewoo 20060, 20250, 20420

Davidson 20050
DBX 20058
Dell 20410
Denon 20055
DIRECTV 20407
Durabrand 20067
Dynatech 20050, 20250
Electrohome 20052, 20248

Electrophonic 20248

Emerson 20050, 20052, 20062, 20248, 20249, 20250, 20420

Fisher 20246 Fuji 20249 Funai 20050, 20062, 20250 Garrard 20050, 20250 Gateway 20410

GE 20054, 20247, 20249, 20418

Go Video 20054

GoldStar 20058, 20066, 20248,

20419

Gradiente 20050, 20250 Harley Davidson 20250 Harman/Kardon 20058 Headquarter 20246 Hewlett Packard20410 Hitachi 20050, 20055 **Howard Computers 20410** 

Hughes Network Systems 20055,

20407

Humax 20407 Hush 20410

**iBUYPOWER 20410** Instant Replay 20249

JC Penney 20058, 20246, 20247,

20248, 20249 JCL 20249

JVC 20056, 20057, 20058, 20246, 20254, 20264, 20265, 20266, 20268, 20269, 20270,

20271

Kenwood 20058, 20246 Kodak 20248, 20249

LG 20248 Linksys 20410 Lloyd's 20050, 20250

LXI 20248

Magnasonic 20062, 20420 Magnavox 20050, 20062, 20067,

20069, 20249

Magnin 20054, 20248, 20418 Marantz 20058, 20246, 20249

Marta20248 Matsushita 20249 Media Center PC 20410

MEI 20249

Memorex 20050, 20054, 20067, 20246, 20247, 20248, 20249, 20250, 20414, 20416, 20419 MGA 20052, 20054, 20418 MGN Technology 20054, 20247

Microsoft 20410 Mind 20410 Minolta 20055

Mitsubishi 20052, 20255

Motorola 20249

MTC 20050, 20054, 20247 Multitech 20050, 20247, 20250

NEC 20058, 20246

Nikko 20248

Niveus Media 20410 Noblex 20054, 20247 Northgate 20410 Olympus 20249

Optimus 20062, 20248, 20416

Optonica 20065 Orion 20258, 20414

Panasonic 20017, 20018, 20019, 20046, 20249, 20273, 20274,

20413, 20416

Penney 20054, 20055, 20418,

20419

Pentax 20055 Philco 20249

Philips 20065, 20249, 20256,

20278, 20407

Philips Magnavox 20256

Pilot 20248 Polaroid 20415 Profitronic 20054 Pulsar 20067 Pve 20281 Quarte 20246 Quartz 20246 Quasar 20249, 20416

RadioShack 20050, 20065. 20248, 20249, 20065, 20246,

20247, 20250 Radix 20248 Randex 20248

RCA 20053, 20054, 20055, 20247, 20249, 20252, 20275,

20276, 20418

Realistic 20050, 20065, 20246, 20247, 20248, 20249, 20250,

20065

ReplayTV 20413 Ricavision 20410 Runco 20067

Samsung 20054, 20059, 20060, 20061, 20247, 20263, 20277,

20407

Sanky 20067

Sansui 20050, 20258, 20414

Sanyo 20054, 20246, 20247,

20418

Scott 20052, 20060

Sears 20050, 20055, 20246, 20248, 20249, 20419 Sharp 20064, 20065, 20257 Shogu20054, 20247

Singer 20249 Sonic Blue 20413

Sony 20047, 20048, 20049, 20050, 20251, 20253, 20260, 20261, 20262, 20272, 20410

Stack 20410 STS 20055, 20249 SuperScan 20063

Sylvania 20050, 20052, 20062,

20063, 20249, 20250 Symphonic 20050, 20062,

20063, 20250 Systemax 20410 Tagar Systems 20410

Tandy 20246 Tashiko 20248 Teac 20050, 20250 Technics 20249

Teknika 20050, 20248, 20249,

20250

Thomas 20050 Tivo 20407 TMK 20054, 20247

Toshiba 20051, 20052, 20060,

20259, 20410

Totevision20054, 20247, 20248

Touch 20410

Unitech 20054, 20247

Vector 20060

Vector Research 20058 Video Concepts 20058, 20060 Videosonic 20054, 20247

Viewsonic 20410 Villain 20050 Voodoo 20410

Wards 20050, 20054, 20055, 20065, 20247, 20248, 20249,

20250

XR-1000 20050, 20249, 20250 Yamaha 20058, 20246

Zenith 20050, 20066, 20067,

20068

ZT Group 20410

# **Chapter 10 Maintenance and Troubleshooting**

# Cleaning the TV and Remote Control

- 1. Remove the power adapter cable from the TV.
- 2. Use a soft cloth moistened with diluted neutral cleaner to clean the TV and remote control. VIZIO recommends using an HDTV cleaning solution which can be purchased at any major retailer.
- 3. Wring liquid out of the cloth before cleaning to prevent water from penetrating into the housing.
- 4. Wipe the TV and remote control with a dry cloth after cleaning.

# **Important:**

- Do not use volatile solvent (such as toluene, rosin and alcohol). Such chemicals may damage the housing, screen glass, and remote control, and cause labeling to peel.
- The screen glass is very fragile. Do not scrape it with any sharp object.
- Do not press or tap the screen to avoid cracking.

# **Troubleshooting Guide**

If the TV fails or the performance changes dramatically, check the following troubleshooting guide for possible solutions. Remember to check the peripherals to pinpoint the source of the failure. If the display still fails to perform as expected, contact the VIZIO for assistance by calling 1-877-MYVIZIO (698-4946) or e-mail us at techsupport@vizio.com.

General TV Problems	Solution
Receive the error message "No Signal."	<ul> <li>Press the INPUT button on the remote control to select a different input source.</li> <li>If you are using cable connected directly to the TV or an antenna, scan for channels from the Tuner menu in the OSD.</li> <li>Press the TV button on the top of the remote to return to the TV mode.</li> </ul>
No power.	<ul> <li>Make sure the power button is ON (VIZIO logo glows white).</li> <li>Make sure the AC power cord is securely connected to the AC socket.</li> <li>Plug another electrical device to the power outlet to verify that the outlet is working.</li> </ul>
No sound.	<ul> <li>Press Volume + (Up) on the remote control.</li> <li>Press MUTE on the remote control to make sure that MUTE is not ON.</li> <li>Check your audio settings. The audio may be set to SAP, or the speakers are set to off.</li> <li>Check the audio connections of external devices that may be connected to the HDTV.</li> <li>If you are using an antenna, the signal strength of the channel may be low. Make sure your antenna is connected securely to the TV and move the antenna around the room or close to a window.</li> </ul>
If the screen is black.	<ul> <li>Make sure the power button is ON (VIZIO Logo glows white).</li> <li>Press the INPUT button on the remote control to select a different input source.</li> <li>Check the connections of external devices that may be connected to the HDTV.</li> <li>Press the TV button on the top of the remote to return to the TV mode.</li> </ul>

Solution
<ul> <li>Make sure all cables attached to the HDTV are connected to the correct output on the external device.</li> <li>Adjust brightness, contrast or backlight.</li> <li>Press the INPUT button on the remote control to select a different input source.</li> <li>Press the TV button on the top of the remote to return to the TV mode.</li> </ul>
<ul> <li>Check Color and Tint settings in Picture Menu.</li> <li>Reset Picture settings.</li> <li>Check the video cables to make sure they are securely connected.</li> <li>If you are using an antenna, the signal strength of the channel may be low. Make sure your antenna is connected securely to the TV and move the antenna around the room or close to a window.</li> </ul>
<ul> <li>Press only one button at a time.</li> <li>Press the TV button on the top of the remote to return to the TV mode.</li> </ul>
<ul> <li>Point the remote control directly at the remote sensor on your TV.</li> <li>Remove any obstacles between the remote control and the remote sensor.</li> <li>Replace dead batteries with new ones.</li> <li>Press the TV button on the top of the remote to return to the TV mode.</li> </ul>
<ul> <li>If you are using an antenna, the signal strength of the channel may be low. Make sure your antenna is connected securely to the TV and move the antenna around the room or close to a window.</li> <li>For best image quality, view HD wide-screen programs where possible.</li> <li>If HD content is not available view "Standard Definition" from a digital source.</li> <li>Standard, analog TV will always be noticeably inferior to HD because your digital flat panel TV has video that is many times better than old TV so you will see interference and deficiencies you did not know you had.</li> </ul>
<ul> <li>Make sure the power button is ON (VIZIO logo glows white).</li> <li>Make sure the AC power cord is securely connected to the AC socket.</li> <li>Press the INPUT button on the remote control to select a different input source.</li> <li>Press the TV button on the top of the remote to return to the TV mode.</li> <li>Check the connections of external devices that may be connected to the HDTV.</li> <li>If your HDTV is connected to a computer, press any button on your keyboard to "wake" your computer.</li> <li>If you are using an antenna, the signal strength of the channel may be low. Make sure your antenna is connected securely to the TV and move the antenna around the room or close to a window.</li> </ul>
<ul> <li>You may be getting interference from electrical appliances, cars, motorcycles, or fluorescent lights. If you have not mounted it on the wall, try moving your HDTV to another location to see if this is the cause of the problem.</li> <li>Check the connections of external devices that may be connected to the HDTV.</li> <li>Make sure the specifications of external devices meet the specifications of your HDTV (like resolution).</li> <li>If you are using an antenna, the signal strength of the channel may be low. Make sure your antenna is connected securely to the TV and move the antenna around the room or close to a window.</li> </ul>

General TV Problems	Solution
The display image does not cover the entire screen.	If you are in RGB mode (Computer), make sure that H-Size and V-Position in the On Screen Display (OSD) are set correctly.
	If you are using TV, AV1, AV2 or Component with 480i input, press the WIDE button on the remote control to scroll through various screen modes.
You can see a picture but you	Press Volume + (Up) on the remote control.
cannot hear sound.	Press MUTE on the remote control to make sure that MUTE is not ON.
	Check your audio settings. The audio may be set to SAP, or the speakers are set to off.
	Check the audio connections of external devices that may be connected to the HDTV.
The TV has pixels (dots) that are always dark or colored.	Your HDTV is manufactured using an extremely high level of precision technology, however, sometimes some pixels of your HDTV may not display. Pixel defects within industry specifications are inherent to this type of product and do not constitute a defective product.
You see "noise" or "trash" on the screen.	When your HDTV's digital capabilities exceed a digital broadcast signal, the signal is up-converted (increased) to match your TV's display capabilities. Up-converting can cause noise or trash.
	If you are using an antenna, the signal strength of the channel may be low. Make sure your antenna is connected securely to the TV and move the antenna around the room or close to a window.
You switch to a different input and the volume changes.	The TV remembers the volume level from the last time you adjusted it. If the sound level is higher or lower from another source, then the volume will change.
You switch to a different input and the screen size changes.	The TV remembers the viewing mode from the last time you used a particular input (AV-1, AV-2, Component, HDMI and TV).
Tips for High-Definition Users.	Your HDTV is an ideal platform for viewing High Definition Content.
	Best image quality will be achieved by HDMI. The next best is Component, followed by Composite.
	Due to variances in broadcast practices, it is possible some image distortions can occur.
Tips for Letterbox Content Users.	Some Letterboxed (or "Widescreen") versions of DVD movies are formatted for standard 4:3 Televisions. Your HDTV has the ability to expand this content so the entire screen is filled at the expense of image accuracy. To use this function, press ZOOM on the remote control to cycle among the options.

Media Viewer Problems	Solution
USB device is not recognized.	<ul> <li>Make sure the device is correctly inserted.</li> <li>Make sure the device is FAT or FAT32</li> <li>Make sure it contains the supported files.</li> </ul>
Image or sound is interrupted or distorted.	<ul> <li>Make sure the device is correctly inserted.</li> <li>Make sure that the file complies with the supported format, bit rate and/or profile. Also check the file for damage.</li> <li>Some files that comply with the supported format may not play back or display properly.</li> </ul>
Slideshow doesn't start.	Make sure the viewer isn't in pause, rotation, or zoom mode.

# **Telephone & Technical Support**

Products are often returned due to a technical problem rather than a defective product that may result in unnecessary shipping charges billed to you. Our trained support personnel can often resolve the problem over the phone. For more information on warranty service or repair, after the warranty period, contact our Support Department at the number below.

Customer support and quality service are integral parts of VIZIO's commitment to service excellence.

For technical assistance contact our VIZIO Technical Support Department via email or phone.

Email: techsupport@VIZIO.com

(877) 698-4946 Fax: (949) 585-9563

Hours of operation: Monday - Friday: 6 am to 9 pm

Saturday - Sunday: 8 am to 4 pm

Have your VIZIO model number, serial number, and date of purchase available before you call.

**VIZIO** 

Address:

39 Tesla

Irvine, CA 92618, USA

Telephone: (888) 849-4623 (949) 428-2525 Fax: (949) 585-9514

Web: www.VIZIO.com

# Compliance

Caution: Always use a power cable that is properly grounded. Use the AC cords listed below for each area.

USA: UL Canada: CSA
Germany: VDE UK: BASE/BS
Japan: Electric Appliance Control Act

# **FCC Class B Radio Interference Statement**

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio/TV technician for help.

#### Notice:

- 1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- 2. Shielded interface cables and AC AC/DC power adapter, if any, must be used in order to comply with the emission limits.
- 3. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

# **Chapter 11 Specifications**

Product specifications may change without notice or obligation.

# **E420VL Specifications**

E420VL	Spec	ifications	
Panel	42.02" Diagonal, 16:9 Aspect Ratio		
Resolution	1920 x 1080 pixels		
Pixel (Dot) Pitch	0.4845mm (H) x 0.4845mm (H)		
Display Compatibility	1080P (FHDTV)		
Colors	1.06 billion @ 10 bit		
Brightness cd/m2 (typical)	500nits		
Contrast	Dynamic Contrast Ratio: 100,000:1		
Response Time	5ms (typical)		
Viewing Angle	178° (horizontal/vertical)		
Inputs	3 x HDMI with HDCP (1 with L/R audio inputs 1 x RF (F connector for internal tuner) 1x Composite Video and Stereo Audio 1x Component YPbPr plus Stereo Audio 1x Computer RGB plus Stereo Audio 1x USB (side)	3)	
Outputs	1x 5.1 S/PDIF Optical Digital Audio, 1x Stere	o Audio	
Features	MEMC,1080P FHDTV,120Hz PANEL, 10-BIT DECODER, HDMI v1.3, 3D COMB FILTER, I CONTRAST RATIO TECHNOLOGY, ZERO PORT, DIGITAL AUDIO AMPLIFIER, NOISE ATSC/QAM, SIGNAL COMPATIBILITY: 480I 1080I(HDTV), 1080P(FHDTV), CHANNEL SI NAMING CAPABILITY, CLOSED CAPTION, PROGRAMMABLE TIMER, PIP/POP, SRS TCOMPATABILE, MULTIMEDIA.	DIGITAL AUDIO AMPLIFIER, DYNAMIC BRIGHT PIXEL GUARRANTEE, HD GAME REDUCTION, DOLBY DIGITAL FOR (SDTV), 480P(EDTV), 720P(HDTV), KIP/ADD, FAVORITE CHANNEL, VIDEO/INPUT PARENTAL CONTROL/V-CHIP 2.0,	
Special Features	<ul> <li>120Hz panel W/O scanning backlight</li> <li>Multimedia(JPEG)</li> <li>HDMI CEC</li> <li>Ambient light sensor</li> <li>1080 FHDTV</li> <li>HDMI v1.3</li> <li>DYNAMIC CONTRAST RATIO TECHNOLOGY</li> <li>DOLBY DIGITAL FOR ATSC/QAM</li> </ul>	480I(SDTV), 480P(EDTV), 720P(HDTV), 1080I(HDTV), 1080P (FHDTV)     CHANNEL SKIP VIDEO/INPUT NAMING CAPABILITY     CLOSED CAPTION     PARENTAL CONTROL/V-CHIP 2.0     PROGRAMMABLE TIMER     SRS TSHD     SRS TruVolume     DETACHABLE BASE	
I I		- 5E17 (OF 17 (DEE D7 (OE	
Speakers	2xBuilt-in, 10W Speakers		

Power	
Input	IEC Connector for direct power line connection
Voltage Range	100~240Vac at 50/60Hz
Power Consumption	111W (Avg), 0.37W standby
Environmental Condition	ons
Operating	Temperature: 5°C~35°C, Relative Humidity: 20~80%, Altitude: 0~14,000 ft
Non-Operating	Temperature: -20°C~50°C, Relative Humidity: 10~70%, Altitude: 0~40,000 ft
Dimensions	40.26" W x 27.48" H x 8.99" D with stand; 40.26" W x 25.91" H x 3.51" D without stand 1022.6 x 698 x 228.4 mm with stand; 1022 x 658 x 91.19 mm without stand
Net Weight	32.85 lbs with stand; 31.09 lbs without stand 14.9 kg with stand; 14.1 kg without stand
Gross Weight	42.99 lbs; 19.50 kg
Certifications	CSA, CSA-US, FCC Class B
Compliances	Energy Star 4.0. ATSC Spec A/65, EIA/CEA-766-A

# **E470VL Specifications**

E470VL	Specifications
Panel	46.96" Diagonal, 16:9 Aspect Ratio
Resolution	1920 x 1080 pixels
Pixel (Dot) Pitch	0.5415mm (H) x 0.5415mm (V)
Display Compatibility	1080P (FHDTV)
Colors	1.06 Billion @ 10 bit color depth
Brightness cd/m2 (typical)	500nits
Contrast	Dynamic Contrast Ratio: 100,000:1
Response Time	5ms (typical)
Viewing Angle	178° (horizontal/vertical)
Inputs	3 x HDMI with HDCP (1 with L/R audio inputs)
	1 x RF (F connector for internal tuner)
	1x Composite Video and Stereo Audio
	1x Component YPbPr plus Stereo Audio
	1x Computer RGB plus Stereo Audio
	1x USB (side)
Outputs	1x 5.1 S/PDIF Optical Digital Audio, 1x Stereo Audio
Features	MEMC,1080P FHDTV,120Hz PANEL, 10-BIT VIDEO PROCESSING,MTS STEREO DECODER, HDMI v1.3, 3D COMB FILTER, DIGITAL AUDIO AMPLIFIER, DYNAMIC CONTRAST RATIO TECHNOLOGY, ZERO BRIGHT PIXEL GUARRANTEE, HD GAME PORT, DIGITAL AUDIO AMPLIFIER, NOISE REDUCTION, DOLBY DIGITAL FOR ATSC/QAM, SIGNAL COMPATIBILITY: 480I(SDTV), 480P(EDTV), 720P(HDTV), 1080I(HDTV), 1080P(FHDTV), CHANNEL SKIP/ADD, FAVORITE CHANNEL, VIDEO/INPUT NAMING CAPABILITY, CLOSED CAPTION, PARENTAL CONTROL/V-CHIP 2.0,

	PROGRAMMABLE TIMER, PIP/POP, SRS TSHD, SRS TruVolume, VESA MOUNT COMPATABILE, MULTIMEDIA.		
Special Features	120Hz panel W/O scanning backlight     Multimedia(JPEG)     HDMI CEC     Ambient light sensor     1080 FHDTV     HDMI v1.3     DYNAMIC CONTRAST RATIO TECHNOLOGY     DOLBY DIGITAL FOR ATSC/QAM	480I(SDTV), 480P(EDTV), 720P(HDTV), 1080I(HDTV), 1080P (FHDTV)     CHANNEL SKIP VIDEO/INPUT NAMING CAPABILITY     CLOSED CAPTION     PARENTAL CONTROL/V-CHIP 2.0     PROGRAMMABLE TIMER     SRS TSHD     SRS TruVolume     DETACHABLE BASE	
Speakers	2xBuilt-in, 10W Speakers		
Panel Life	50,000 hours to half the original brightness		
Power			
Input	IEC Connector for direct power line connection		
Voltage Range	100~240Vac at 50/60Hz		
Power Consumption	134W (Avg), 0.37W standby		
Environmental Conditio	ns		
Operating	Temperature: 5°C~35°C, Relative Humidity: 20~80%, Altitude: 0~14,000 ft		
Non-Operating	Temperature: -20°C~50°C, Relative Humidity: 10~70%, Altitude: 0~40,000 ft		
Dimensions	44.65" W x 29.99" H x 10.43" D with stand; 44.65" W x 28.44" H x 3.66" D without stand 1134 x 761.8 x 265 mm with stand; 1134 x 722.4 x 92.96 mm without stand		
Net Weight	44.75 lbs with stand; 39.68 lbs without stand; 20.3 kg with stand; 18 kg without stand		
Gross Weight	58.86 lbs; 26.7 kg		
Certifications	CSA, CSA-US, FCC Class B		
Compliances	Energy Star 4.0. ATSC Spec A/65, EIA/CEA-766-A		

# **E550VL Specifications**

E550VL	Specifications
Panel	54.64" Diagonal, 16:9 Aspect Ratio
Resolution	1920 x 1080 pixels
Pixel (Dot) Pitch	0.630 mm (H) x 0.630 mm (V)
Display Compatibility	1080P (FHDTV)
Colors	1.06 Billion @ 10 bit color depth
Brightness cd/m2 (typical)	500nits
Contrast	Dynamic Contrast Ratio: 100,000:1
Response Time	5ms (typical)
Viewing Angle	178° (horizontal/vertical)

Inputs	3 x HDMI with HDCP (1 with L/R audio inputs) 1 x RF (F connector for internal tuner) 1x Composite Video and Stereo Audio 1x Component YPbPr plus Stereo Audio		
	1x Computer RGB plus Stereo Audio 1x USB (side)		
Outputs	1x 5.1 S/PDIF Optical Digital Audio, 1x Stereo	Audio	
Features	MEMC,1080P FHDTV,120Hz PANEL, 10-BIT VIDEO PROCESSING,MTS STEREO DECODER, HDMI v1.3, 3D COMB FILTER, DIGITAL AUDIO AMPLIFIER, DYNAMIC CONTRAST RATIO TECHNOLOGY, ZERO BRIGHT PIXEL GUARRANTEE, HD GAME PORT, DIGITAL AUDIO AMPLIFIER, NOISE REDUCTION, DOLBY DIGITAL FOR ATSC/QAM, SIGNAL COMPATIBILITY: 480I(SDTV), 480P(EDTV), 720P(HDTV), 1080I(HDTV), 1080P(FHDTV), CHANNEL SKIP/ADD, FAVORITE CHANNEL, VIDEO/INPUT NAMING CAPABILITY, CLOSED CAPTION, PARENTAL CONTROL/V-CHIP 2.0, PROGRAMMABLE TIMER, PIP/POP, SRS TSHD, SRS TruVolume, VESA MOUNT COMPATABILE, MULTIMEDIA.		
Special Features	<ul> <li>120Hz panel W/O scanning backlight</li> <li>Multimedia(JPEG)</li> <li>HDMI CEC</li> <li>Ambient light sensor</li> <li>1080 FHDTV</li> <li>HDMI v1.3</li> <li>DYNAMIC CONTRAST RATIO TECHNOLOGY</li> <li>DOLBY DIGITAL FOR ATSC/QAM</li> </ul>	480I(SDTV), 480P(EDTV), 720P(HDTV), 1080I(HDTV), 1080P (FHDTV)     CHANNEL SKIP VIDEO/INPUT NAMING CAPABILITY     CLOSED CAPTION     PARENTAL CONTROL/V-CHIP 2.0     PROGRAMMABLE TIMER     SRS TSHD     SRS TruVolume     DETACHABLE BASE	
Speakers	2xBuilt-in, 15W Speakers		
Panel Life	50,000 hours to half the original brightness		
Power			
Input	IEC Connector for direct power line connection		
Voltage Range	100~240Vac at 50/60Hz		
Power Consumption	138W (Avg), 0.37W standby		
Environmental Condition	ons		
Operating	Temperature: 5°C~35°C, Relative Humidity: 20~80%, Altitude: 0~14,000 ft		
Non-Operating	Temperature: -20°C~50°C, Relative Humidity: 10~70%, Altitude: 0~40,000 ft		
Dimensions	52.13" W x 34.44" H x 13.15" D with stand; 52.13" W x 32.56" H x 4.95" D without stand 1324 x 875 x 334 mm with stand;1324 x 827 x 125.7 mm without stand		
Net Weight	78.71 lbs with stand; 67.68 lbs without stand 35.7 kg with stand; 30.7 kg without stand		
Gross Weight	95.9 lbs; 43.5 kg		
Certifications	CSA, CSA-US, FCC Class B		
Compliances	Energy Star 4.0. ATSC Spec A/65, EIA/CEA-766-A		

# **Preset PC Resolutions**

If connecting to a PC through the RGB PC input, set the TV timing mode to VESA 1920x1080 at 60Hz for best picture quality (refer to the graphic card's user guide for questions on how to set this timing mode). See the table below for the factory preset resolutions.

Mode No.	Resolution	<b>-</b>	Horizontal Frequency (KHz)	Vertical Frequency (Hz)	Horizontal Sync Polarity (TTL)	Vertical Sync Polarity (TTL)	Pixel Rate (MHz)	Remark
1	640 x 480	60	31.469	59.941	N	N	25.175	Windows
2	640 x 480	75	37.500	75.000	N	N	31.500	Windows
3	800 x 600	60	37.879	60.317	Р	Р	40.000	Windows
4	800 x 600	72	48.077	72.188	Р	Р	50.000	Windows
5	800 x 600	75	46.875	75.000	Р	Р	49.500	Windows
6	1024 x 768	60	48.363	60.004	N	N	65.000	Windows
7	1024 x 768	70	56.476	70.069	N	N	75.000	Windows
8	1024 x 768	75	60.023	75.029	Р	Р	78.750	Windows
9	720 x 400	70	31.469	70.087	N	Р	28.322	DOS
10	⊚1920 x 1080	60	66.587	59.934	Р	N	138.50	Windows

Note: P: positive, N: negative, ⊚: Primary mode

# **Resolution through RGB Input**

If your PC supports VESA Reduce Blanking timing via the VGA card drive program (usually offered by the VGA Card Manufacturer), your TV set is equipped to have the 1920x1080 resolution display through this connection using the following timing 138.5MHz. The following parameters are often the values required by the software or programs to set up the display:

Parameters	Horizontal Values (Pixels)	Vertical Values (Lines)
Address	1920	1080
Front Porch	48	3
Sync Width	32	5
Back Porch	80	23
Total	2080	1111
Frequency	66.587 KHz	59.934 Hz
Sync Polarity	Р	N
Pixel Rate (MHz)	138.5	
Refresh Rate (Hz)	60	

# Warranty

### **ONE-YEAR LIMITED WARRANTY ON PARTS AND LABOR**

(Covers units purchased as new in United States and Puerto Rico Only)

VIZIO provides a warranty to the original purchaser of its products against defects in materials and workmanship for a period of one year of non-commercial usage and ninety (90) days of commercial use. If a VIZIO product is defective within the warranty period, VIZIO will either repair or replace the unit at its sole option and discretion.

To obtain warranty service, contact VIZIO Technical Support via email: TechSupport@VIZIO.com or via phone at 877 MY VIZIO (877.698.4946) from 6:00AM to 9:00PM Monday through Friday and 8:00AM to 4:00PM Saturday and Sunday, Pacific Time, or visit <a href="www.VIZIO.com">www.VIZIO.com</a>. Proof of purchase in the form of a purchase receipt or copy thereof is required.

#### **Parts and Labor**

There will be no charge for parts or labor during the warranty period. Replacement parts and units may be new or recertified at VIZIO's option and sole discretion. Replacement parts and units are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is later.

#### **Types of Service**

Units 30" or larger will usually be serviced in-home. In-home service requires complete and easy access to the unit and does not include de-installation or re-installation of the product. However, in some cases, it may be necessary to send the unit to a VIZIO service center. VIZIO will cover the transportation charges to and from the same customer location.

Units less than 30" must be sent to a VIZIO service center. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. PRE-AUTHORIZATION IS REQUIRED BEFORE SENDING ANY UNIT IN FOR SERVICE.

Any returns to VIZIO's service centers must utilize either the original carton box and shipping material or a replacement box and material provided by VIZIO. VIZIO technical support will provide instructions for packing and shipping the unit to the VIZIO service center.

#### **Limitations and Exclusions**

VIZIO's one-year limited warranty only covers defects in materials and workmanship. Items not covered include but are not limited to cosmetic damage, normal wear and tear, misuse, signal issues, power surges, and damages from shipping, acts of God, any sort of customer misuse, installation, customer modifications, adjustments, and set-up issues. Units with unreadable or removed serial numbers, "image burn-in", and routine maintenance are not covered. This warranty does not cover products sold "AS IS", "FACTORY RECERTIFIED", or by a non-authorized reseller.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. VIZIO'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE DISPLAY. VIZIO SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. CHECK <a href="https://www.vizio.com">www.vizio.com</a> FOR THE MOST CURRENT VERSION.

#### **Personal Data**

If your VIZIO product is capable of storing personal data and other information, ALL CONTENTS AND INFORMATION WILL BE DELETED IN THE COURSE OF SOME IN-HOME AND ALL SHIP-IN WARANTY SERVICE. If this occurs, your product will be restored to you configured as originally purchased. You will be responsible for restoring all applicable data and passwords. Recovery and reinstallation of user data is not covered under this Limited Warranty. In order to protect your personal information, VIZIO recommends that you always clear all personal information from the unit before it is serviced, regardless of the servicer.

# ZERO BRIGHT PIXEL DEFECT GUARANTEE

This policy covers "zero bright pixel" defects for the duration of the limited "ONE YEAR WARRANTY" on select new product purchases. To determine if this guarantee applies to your product, refer to the "DETAILS" tab of the model's product information page (www.VIZIO.com) or look for the "zero bright pixel" guarantee on the box.

# Index

16:9	33	Controls	
4:3	33	Front Panel	14
Accessories		Side Panel	
Adjustments	•	Daylight Savings setting	
Advanced	32	DTV Transition	F
Volume		DVD Player	
Advanced Adjustments		Connecting	25
Ambient Light Sensor		DVI	
Antenna		Cable Box	29
Aspect Ratio		DVD Player	
Audio Menu		Satellite Box	
Advanced Audio	30	EPG	
Analog Audio Out		Equalizer Settings	
Audio Mode		Getting Started	
Balance			
		GroundingGUIDE Button	
Digital Audio Out			
Equalizer adjustments		HDMI	
Lip Sync		Help Menu	4.1
Reset Audio Mode		Reset All Settings	
SRS TruSurroundHD		Setup Wizard	
SRS TruVolume		System Info	
TV Speakers		Help Menu	45
AV connector		Home Theater	0.4
Bass		Connecting	
Blackbars		Horizontal/Vertical Position adjustme	nts35
Blocking Channels		Input Source	-
Brightness	34	Choosing	20
Cable Box		Inputs	
Connecting		Antenna	
CC Closed Caption		Connectors	
CEC		Maintenance of TV	62
Cleaning	62	Media Menu	
Coaxial connection		Duration	•
Satellite box	27	Info	,
Coaxial Connection		Repeat	
Cable TV	27	Slideshow	
Color		Slideshow Effect	
Component Connector		Sort By	
Composite Connector	22	Thumbnail Size	
Computer		Menu Language	
Connecting		Name Input	
Preset Resolutions		OSD	
Resolution through RGB	70	CC Menu	
Connecting		Help Menu	
Computer	29	Input Menu	32
RGB	29	Photo Menu	44
VGA	29	Picture Menu	34
Connecting Equipment		PIP Menu	
Cable	23	Settings Menu	38
DVD	25	Sleep Timer Menu	34
Home Theater	28	Wide Menu	33
Rear Panel Connections	15	Parental Controls	
Satellite Box	23	Alt Rating Region	43
Sound system	28	Block Unrated TV	
Stereo		Canadian English Rating	
VCR		Canadian French Rating	
Video Camera	27	Change the Password	
Contents		Channel Block	
Contrast		Rating Enable	
		•	

Reset Locks	43	All TV Settings	45
USA Movie Rating	42	Audio Settings	40
USA TV Rating		Factory Default	
Parental Controls		Picture Settings	
Password		RGB	
Photo Menu	44	Safety Instructions	
Photos		Satellite Box	
Adjusting Settings	31	Connecting	23
Viewing		Search for channels	
Picture		Setting Up	
Reset Picture Mode	37	Settings Menu	
Picture Menu		Audio	38. 41
Adaptive Luma	-	CEC	
Ambient Light Sensor		Menu Language	
Backlight		Parental Controls Menu	
Backlight Control		Time & Local Settings	
Brightness		Setup Wizard	
Color		Sharpness	35
Color Enhancement		Skip Channel	40
Color Temperature		Slideshow	
Contrast		Duration	31 45
Film Mode		Effect	•
MPEG NR		Mode	
Noise Reduction		Repeat	- ,
Picture Mode		Specifications	
Real Cinema		Stereo	
Sharpness		Connecting	28
Smooth Motion		Surround Sound	30
Tint		System Information	
Pictures		Technical Support	65
Adjusting Settings	31	Time Zone setting	
Create Slideshow		Tint	
Info		Treble	
Sort		Troubleshooting	
Thumbnail Size		Tuner Menu	
Viewing		Analog MTS	40
PIP		Auto Search	
Audio		Skip Channel	
Mode		Tuner Mode	
Position	-	TV Menu	
Size		Partial Channel Search	
Source	_	USB Port	
Remote		VCR	
Programming Cable Box	47	Connecting	27
Programming DVD Player		Video Camera	
Programming Home Theater System		Connecting	27
Programming Satellite Box		Wall mounting	
Remote Control		Warranty	
Batteries		Watching TV	
Buttons		Getting your Programs	20
Precautions		Program Information	
Range		Wide	
Reset	10	Wizard	
1 10001		* * IZUI U	